



**ASSOCIATION OF CHIEF POLICE OFFICERS IN SCOTLAND**

## **The Police Service in Scotland Performance Report**

Period: **April to September 2011**

Produced by: **Performance Management Business Area**

Published: **16 December 2011**

Version 1.0

## Contents

### The Police Service in Scotland Performance Report

- [Overview/Explanations](#)
- Inter-relationship between the:
  - [Scottish Government/Single Outcome Agreements \(SOAs\)](#)
  - [Scottish Policing Assessment \(SPA\)](#)
  - [Scottish Policing Performance Framework\(SPPF\)](#)
- [Significant Changes In National Performance](#)
- [Performance Indicators](#)
- [The Policing Landscape: Force strength \(headcount\), land area and population](#)

The Overview/Explanations section is applicable to all of the report and must be borne in mind when viewing statistical information contained in the document.

### Navigating through the Report

The report offers a degree of electronic navigation by use of hyperlinks. The text, which offers a hyperlink, has been coloured blue. Links back to the starting point are similarly coloured blue and will appear at either the beginning or end of a section of text or a reference point beside a statistical table.

## Overview/Explanations

### Data Included

All data is provided by individual forces and is extracted from their respective databases. These figures are regularly used in other reports such as force crime bulletins and reports to police boards.

It should be noted that due to seasonal variations, fluctuations in performance occur. These fluctuations may be short-term and due to a variety of reasons, such as school holidays, events happening at a particular time in the year, daylight hour changes and operations or initiatives undertaken.

### Audit and Accountability

The ACPOS PMBA Performance Reporting Sub Group (PRSG) closely monitors the data in the report and holds forces accountable for the quality of their submissions and examines differences in performance standards to allow the identification of good practice. In addition, indicators are subject to audit either internally or externally.

### Commentary

The commentary section in this report will focus on significant variations in performance at a national level and will identify a force(s), which has impacted on the direction of travel nationally whether against the previous year or where available, the three-year average. Variations within force figures which may be important to that individual force, but do not impact on the national picture, will not be commented upon.

### Points To Note:

- The statistics contained in this report are provisional and subject to change following auditing.
- Where an overall Scotland figure is not shown this is primarily due to not all forces being able to submit data. The following abbreviations/symbols are used throughout the report:  
  
N/A Not available due to force technical issues  
N/S Not submitted by a force(s)  
NAI New or amended indicator – data may not be available for each year  
~ A comparison / calculation cannot be made due to missing data  
∞ Denotes that the calculation grows beyond any assigned value.
- Where possible performance is compared against the previous year and the three-year average.
- A full explanation of all the counting conventions can be obtained from the 2011/2012 Scottish Policing Performance Framework technical notes. The technical notes are available at <http://www.acpos.police.uk/SPPF/Index.html>.
- The measurements detailed in this report are only the ones where the police are the data providers or have access to the data. The report does not reflect all the measurements within the Scottish Policing Performance Framework (SPPF).
- Figures detailed as per 10K of the population relate to the resident population and does not take cognisance of transient or migratory populations.

Click to return to [Contents](#) page

- Whilst great effort has been made to ensure that the year-on-year change and comparison to three-year average displayed in the tables is accurate, these figures are subject to rounding. In addition, three-year average figures and percentage calculations are also subject to rounding.
- Currently there is no national standard in relation to incident recording. Consequently, there will be some variation between forces in the extent to which incidents are recorded. Some forces record only those which involve interaction with members of the public e.g. complaints of antisocial behaviour or reporting a crime or road collision. Other forces, in addition to recording those incidents which involve interaction with members of public, also use their IT systems to record non-interaction incidents e.g. abnormal loads, warrants etc.

## **INTER-RELATIONSHIP BETWEEN SOAs, SPA AND THE SPPF**

### **Scottish Government/Single Outcome Agreements**

The purpose is to focus Government and public services on creating a more successful country, with opportunities for all of Scotland to flourish, through increasing sustainable economic growth.

Strategic objectives are:

- Wealthier and Fairer - enable businesses and people to increase their wealth and more people to share fairly in that wealth.
- Healthier - help people to sustain and improve their health, especially in disadvantaged communities, ensuring better, local and faster access to health care.
- Safer and Stronger - help local communities to flourish, becoming stronger, safer place to live, offering improved opportunities and a better quality of life.
- Smarter - expand opportunities for Scots to succeed from nurture through to life long learning ensuring higher and more widely shared achievements.
- Greener - improve Scotland's natural and built environment and the sustainable use and enjoyment of it.

To enable the Scottish Government to meet those strategic objectives each local authority has signed up to a Single Outcome Agreement (SOA). These are agreements between the Scottish Government and each Local Authority which sets out how each will work in the future towards improving national outcomes for the local people in a way that reflects local circumstances and priorities. Further information on the National Performance Framework is available at

<http://www.scotland.gov.uk/Publications/2007/11/13092240/9>

Click to return to [Contents](#) page

## Scottish Policing Assessment

The ACPOS Scottish Policing Assessment 2011-15 is a 4 year strategy for policing in Scotland. It considers both operational and business priorities for the service with the aim of ensuring that it is best placed to deliver the most effective service to communities of Scotland, ensuring that they live their lives free from crime, disorder and danger. The priorities within the document are:

- Community Policing
- Anti-Social Behaviour
- Violence
- Road Deaths and Injuries
- Public Protection
- Serious Organised Crime Groups
- Terrorism
- Natural Hazards and Major Events
- Service Reconfiguration
- Workforce Development
- Information, Science and Technology

The priorities in the document have been identified through robust analysis and risk assessment of a wide range of information provided by all Scottish forces and the law enforcement agencies as well as key partners such as the Scottish Government and Local authorities. Importantly the priorities identified also take account of the opinions of the public about those issues that matter to them.

Activity undertaken in line with the strategy is monitored through ACPOS with appropriate performance measures identified to assess success in these areas. Outcome based performance measures reflecting these areas is either currently reported in the SPPF or being developed for future iterations.

## Scottish Policing Performance Framework

The SPPF is divided into four areas of policing, designed to capture the breadth of police activity.

The four areas are:

- Service Response
- Public Reassurance & Community Safety
- Criminal Justice & Tackling Crime
- Sound Governance & Efficiency

In each of the four areas of policing, High Level Objectives have been identified which reflect the fundamental aims of that area. The performance indicators contained within these areas are divided into Inputs (the resource committed), Activities (the activity or process used) and Outcomes (what is achieved).

There are a number of context measures, which can be used in conjunction with the performance indicators contained within the SPPF. Context measures are not measures of performance, but are designed to provide contextual information of the demands on a police force and the environment they operate within.

It is acknowledged within the police service in Scotland that effective policing is based on sound partnerships. This is reflected in the High Level Objectives within the SPPF. In order to encourage a partnership approach, there are also a number of performance indicators within the SPPF, which should be considered partnership indicators and will rely upon the contribution of a range of partners for successful delivery.

The SPPF structure has also been designed to support the measurement and reporting of local priorities and indicators, in accordance with the principles of Best Value. By incorporating the SPPF in their performance reports, forces can ensure greater consistency and transparency when reporting performance information to Police Authorities and the public throughout Scotland.

The SPPF also complements and supports the delivery of the Scottish Government's Strategic Objectives. It contains the associated national indicators that relate to criminal justice and should be seen as a useful source of performance indicators for inclusion in SOAs.

Click to return to [Contents](#) page

## **Significant Changes In National Performance**

*(commentary)*

### **Complaints about police officers and police staff**

Forces have 56 days/8 weeks to deal with a complaint and dispose of accordingly. Each complaint will consist of a number of allegations and depending on their complexity it may take time to resolve the complaint case.

To have a full understanding of this indicator the reader must note that while the number of complaint cases may show an increase/decrease across forces, the number of allegations contained within the complaint case may depict a different picture. This indicator only focuses on closed allegations and therefore ACPOS would refer the reader to individual forces for further details around this indicator.

### **Proportion of 999 calls answered within 10 seconds**

The number of 999 calls answered within 10 seconds is increasing however Northern and Tayside have reported a decrease in performance and have not met the 90% target. Reductions in police staff have affected performance in this area however steps are being taken to address this.

### **Time taken to respond to emergency response incidents**

Due to considerable variances in practices and procedures between forces, these figures are only valid for comparison on individual force performance over time and not a comparison of performance between forces. The move to a common command and control system and full implementation of call grades will provide more meaningful and comparable data. Until such time ACPOS would refer the reader to individual forces for further details around this indicator.

### **Handling of non-emergency calls**

While the proportion of non-emergency telephone calls answered within 40 seconds has improved on the previous year, three forces Central, Fife and Tayside have failed to meet the target of 90%.

Central experienced a delay in its recruitment process that has continued to impact on their performance, however recruitment is now complete, and an improvement is expected in the forthcoming months.

Fife has failed to meet the 90% target however there has been a considerable improvement on the previous year. A review into routine call taker shifts is now being undertaken and it is hoped that the introduction of new shift patterns will address this issue. In addition, following the purchase of a Workforce Management System, staff can monitor their own performance and measure it against colleagues. This is thought to have been a contributing factor to the increase in performance.

Strathclyde are performing well and are now meeting the 90% target. This is due to the introduction of a touchtone facility, routing callers as appropriate (for example custody/property queries), thus freeing resources to handle incoming calls.

### **Number of recorded crimes and offences and detection rates**

#### **Group 1 – Crimes of violence**

With the exception of Dumfries and Galloway and Tayside, crimes of violence continue to fall. The increase in Dumfries and Galloway is solely due to an increase in the number of crimes relating to threats and extortions. These crimes will be reviewed to ensure that they fully fit the criteria of threats and extortion as defined by Scots Law.

Strathclyde have a considerable decrease in crimes of violence due to the force's focus on reducing violent crimes. This increased focus has also resulted in an improved detection rate.

## **Group 2 – Crimes of indecency**

With the exception of Northern, all forces are experiencing an increase in crimes of indecency. As mentioned in previous reports, the introduction of the Sexual Offences (Scotland) Act in December 2010 was expected to impact considerably on this group. All forces are currently reviewing crimes of indecency to ascertain whether the increase is due to the implementation of this act or if there are other underlying trends. Initial findings from forces are that there are no underlying trends although in some cases repeat offenders charged with multiple crimes still impact considerably on the overall figures.

While this review is ongoing, forces will continue to actively focus on crimes of indecency and ensure victims are supported and offenders identified and dealt with accordingly.

## **Group 3 – Crimes of dishonesty**

With the exception of Strathclyde, all Scottish forces continue to experience a decrease in this group. The increases in Strathclyde are housebreakings, motor vehicle crime, theft and shoplifting. The force is actively working to reverse this trend.

## **Group 4 – Fireraising, malicious and reckless conduct, Group 5 – Drugs and other crimes, Group 6 – Offences (miscellaneous) and Group 7 – Offences (road traffic)**

In addition to extensive partnership working, forces carry out a number of initiatives to tackle crimes and offences within these groups. Among the many initiatives that have been ongoing are Operation Lavender by Grampian; Operation Round Up by Northern; Drugs Inputs by Central Scotland and Community Speed Watch by Fife. These and many others were recently honoured with a Scottish policing award which gives special recognition for making communities safer and providing the very best service to the people of Scotland.

The results of this partnership working and force initiatives are evident in the overall performance in these groups.

## **Level of detected youth crime**

With the exception of Dumfries and Galloway and Northern, all forces are experiencing an increase in crimes of indecency. As highlighted earlier, forces are currently reviewing their crimes of indecency to ascertain if this increase is due to the introduction of the Sexual Offences (Scotland) Act or other underlying trends such as reporting of historical crimes of indecency etc.

Lothian and Borders and Northern have both experienced an increase in crimes involving fireraising, malicious and reckless conduct. Lothian and Borders has undertaken increased partnership working with the Fire and Rescue Service, resulting in increased reporting of incidents. Analysis undertaken has not identified any particular individual(s) carrying out a spate of these crimes.

Central, in contrast to the rest of the Scottish forces, has experienced an increase in drugs and other crimes. No particular crime type has contributed to this increase, however further analysis is currently being conducted to identify why there is an increase.

## Number of persons killed or injured in road collisions

It is encouraging to note that overall the number of casualties on our roads continues to decrease, although there are unfortunately some increases across forces.

Twenty-four more people have been killed or seriously injured in Dumfries and Galloway. Analysis of the fatal collisions shows that over half were due to the driver becoming unwell and losing control of the vehicle.

In Central Scotland, a number of the fatalities have been motorcyclists, all having occurred on rural routes. This is a recognised threat at this time of the year and ongoing extra patrols are carried out by motorcyclists and local officers.

Tayside have also experienced a large increase in the overall number of casualties.

## Number of Special Constables and the hours they are on duty

The number of special constables is less than the previous year due to a number leaving to become regular officers. Of the 1,550 special constables across Scotland they have worked a total of 105,359 hours, averaging out at 65 hours during the period April to September.

The average total working days per year for an officer working a 40 hour, 5 day week is 228 days. Based on this calculation, the hours worked in total by special constables across Scotland equates to approximately 58 police officers.

## Number and percentage of reports submitted to the Procurator Fiscal within 28 calendar days

While the percentage of reports submitted to the Procurator Fiscal within 28 calendar days has slightly fallen, with the exception of Lothian and Borders all forces are meeting the 80% target.

Lothian and Borders has identified a training need within the force and are currently addressing this. Whilst it is not anticipated the force will achieve the 80% target time this year, each monthly report shows performance is improving.

## Number and percentage of reports submitted to the Children's Reporter within 14 calendar days

Current work is now ongoing nationally to replace this indicator with a measurement that is more relevant following the implementation of the Early and Effective Intervention (EEI) process.

The EEI process introduced by the Scottish Government is a multi-agency process centred around the GIRFEC '*Getting it right for every child*' programme. The GIRFEC model supports practice to ensure action can be taken on an individual basis to improve outcomes for the child or young person.

The introduction of this process has meant the number of reports submitted to the Children's Reporter continues to fall drastically and where a report is submitted there are additional processes to undertake before submitting the report to SCRA.

The introduction and progress of the EEI process differs across Scotland and for this reason ACPOS would refer the reader to individual forces for further details around this indicator.

## **Weight of Class A drug seizures and number of supply and possession with intent to supply offences recorded**

This indicator focuses solely on class A drug seizures and supply and possession with intent to supply offences. For many forces class A drugs are not the prevalent drug of choice in the area and there may be significant seizures for class B and C drugs especially cannabis with its derivatives and diazepam. In addition, often officers policing the motorway will make a significant seizure. There is therefore often considerable fluctuation in the types and weights of drug seizures.

## **Turnover rates for police officers and police staff**

With over 80% of all police budgets being staffing costs and with the Scottish Government's commitment to maintaining police officer numbers, the main opportunity to reduce cost is on police staff. Forces have offered voluntary redundancy/early redundancy retirement to police staff. The timing of schemes by forces has varied across Scotland with some schemes completed and others still ongoing. Hence, ACPOS would refer the reader to individual forces for further details around this indicator.

## **Proportion of salary costs accounted for by overtime**

The overtime costs for police officers have slightly increased on the previous year. Strathclyde attributes their increased overtime costs to mutual aid and the assistance given during the riots in England. Part of these costs will ultimately be reimbursed. Indeed every force will have experienced different levels of increased police overtime costs due to providing assistance during the English riots.

## **Expenditure on salaries, operating costs and capital**

There is a slight increase in expenditure on salaries and this is due to incremental progression for both police staff and police officers.

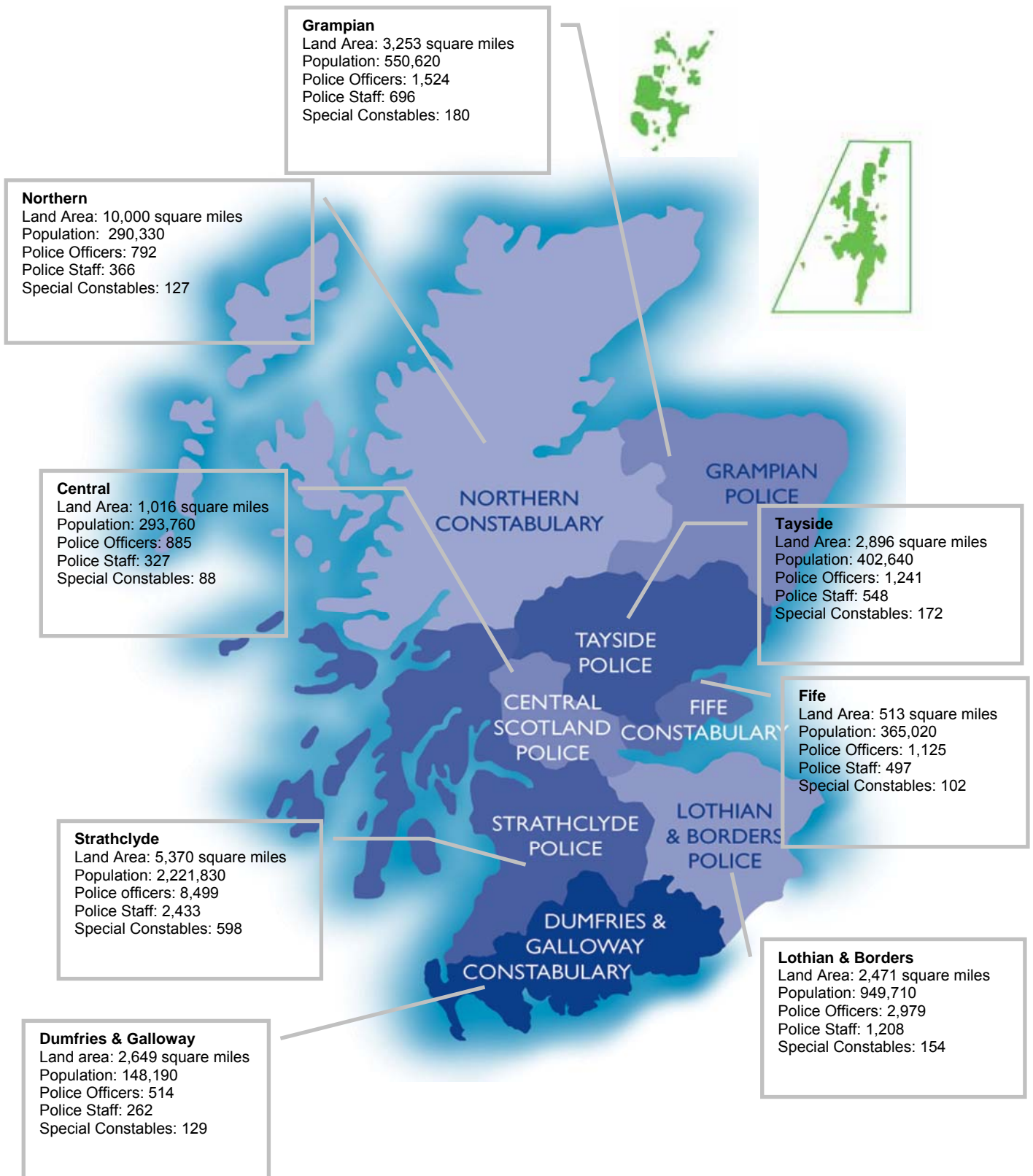
For Lothian and Borders the decrease in expenditure on operating overheads is attributed to reduced spending on supplies and services as the force attempts to cut back on discretionary spend and make efficiency savings.

## **Number of incidents**

At this time there is no standard definition of 'incident' in use across all forces. Future migration towards a common command and control ICT system will provide an opportunity to achieve commonality of recording and grading. However, it is noted that both Central and Tayside have experienced an increase in the number of incidents recorded. As this does not impact on the national picture, ACPOS would refer the reader to the individual forces for further details around this indicator.

Click to return to [Contents](#) page

## The Policing Landscape: Force strength (headcount), land area and population



Click to return to [Contents](#) page

## Performance Indicators

### SERVICE RESPONSE

- [Complaints about police officers and police staff](#)
- [Quality of service complaints](#)
- [Proportion of 999 calls answered within 10 seconds](#)
- [Time taken to respond to emergency response incidents](#)
- [Handling of non-emergency calls](#)

### PUBLIC REASSURANCE & COMMUNITY SAFETY

- [Number of recorded crimes and offences](#)
  - [Group 1 – Crimes of violence](#)
  - [Group 2 – Crimes of indecency](#)
  - [Group 3 – Crimes of dishonesty](#)
  - [Group 4 – Fireraising, malicious and reckless conduct](#)
  - [Group 5 – Drugs and other crimes](#)
  - [Group 6 – Offences \(miscellaneous\)](#)
  - [Group 7 – Offences \(road traffic\)](#)
- [Detection rate for recorded crimes and offences](#)
  - [Group 1 – Crimes of violence](#)
  - [Group 2 – Crimes of indecency](#)
  - [Group 3 – Crimes of dishonesty](#)
  - [Group 4 – Fireraising, malicious and reckless conduct](#)
  - [Group 5 – Drugs and other crimes](#)
  - [Group 6 – Offences \(miscellaneous\)](#)
  - [Group 7 – Offences \(road traffic\)](#)
- [Number of recorded racist incidents, racially motivated crimes & offences and detection rates](#)
- [Number of recorded antisocial behaviour community crimes & offences and detection rates](#)
- [Level of detected youth crime](#)
- [Number of persons killed or injured in road collisions](#)
- [Number of Special Constables and the hours they are on duty](#)

### CRIMINAL JUSTICE & TACKLING CRIME

- [Number and percentage of reports submitted to the Procurator Fiscal within 28 calendar days](#)
- [Number and percentage of reports submitted to the Children's Reporter within 14 calendar days](#)
- [Weight of Class A drug seizures and number of supply and possession with intent to supply offences recorded](#)
- [Use of police direct measures](#)
- [Level of counter terrorism advice delivered to communities](#)

## **SOUND GOVERNANCE & EFFICIENCY**

- Proportion of working time lost to sickness absence
- Turnover rates for police officers and police staff
- Proportion of salary costs accounted for by overtime
- Number of police officers and police staff (full-time equivalent)
- Staffing profile by declared disability, ethnicity and gender
- Expenditure on salaries, operating costs and capital

## **CONTEXT MEASURES**

- Number of telephone calls and incidents
- Number of sudden deaths reported to the Procurator Fiscal
- Number of recorded missing persons incidents
- Number of registered sex offenders in the community
- Number of recorded domestic abuse incidents
- Number of individuals brought into custody
- Number of freedom of information requests and questions

Click to return to [Contents](#) page

## SERVICE RESPONSE

This area of policing relates to the quality of service provided by forces in dealing with the public. It covers all aspects of forces' engagement with the public including initial contact, responding to incidents and providing feedback. It also relates to the public's overall confidence in policing.

### Complaints about police officers and police staff

[Return to \(commentary\)](#)

#### *Number of complaints cases received*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	150	79	185	290	431	152	589	211	2,087
2010/11	109	112	154	314	415	133	787	255	2,279
Change	41	-33	31	-24	16	19	-198	-44	-192
% Change	37.6%	-29.5%	20.1%	-7.6%	3.9%	14.3%	-25.2%	-17.3%	-8.4%

Click to return to [SERVICE RESPONSE](#)

#### *Number of complaints cases per 10,000 population*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	5.1	5.3	5.1	5.3	4.5	5.2	2.7	5.2	4.0
2010/11	3.7	7.5	4.2	5.8	4.4	4.6	3.5	6.4	4.4
Change	1.4	-2.2	0.9	-0.5	0.1	0.6	-0.8	-1.2	-0.4
% Change	37.8%	-29.3%	21.4%	-8.6%	2.3%	13.0%	-22.9%	-18.8%	-9.1%

Click to return to [SERVICE RESPONSE](#)

#### *The number of "on duty" closed allegations*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	155	59	271	416	494	290	777	285	2,747
2010/11	166	137	247	410	593	211	1,331	315	3,410
Change	-11	-78	24	6	-99	79	-554	-30	-663
% Change	-6.6%	-56.9%	9.7%	1.5%	-16.7%	37.4%	-41.6%	-9.5%	-19.4%

Click to return to [SERVICE RESPONSE](#)

#### *The number of "off duty" closed allegations*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	5	2	15	1	23	6	68	9	129
2010/11	12	5	8	16	15	8	135	21	220
Change	-7	-3	7	-15	8	-2	-67	-12	-91
% Change	-58.3%	-60.0%	87.5%	-93.8%	53.3%	-25.0%	-49.6%	-57.1%	-41.4%

Click to return to [SERVICE RESPONSE](#)

NOT PROTECTIVELY MARKED  
The Police Service in Scotland Performance Report

*The total number of closed allegations arising from the complaints*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	160	61	286	417	517	296	845	294	2,876
2010/11	178	142	255	426	608	219	1,466	336	3,630
Change	-18	-81	31	-9	-91	77	-621	-42	-754
% Change	-10.1%	-57.0%	12.2%	-2.1%	-15.0%	35.2%	-42.4%	-12.5%	-20.8%

[Click to return to SERVICE RESPONSE](#)

*Number of closed allegations where action is taken*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	45	9	51	80	74	46	138	55	498
2010/11	44	27	26	93	80	40	194	40	544
Change	1	-18	25	-13	-6	6	-56	15	-46
% Change	2.3%	-66.7%	96.2%	-14.0%	-7.5%	15.0%	-28.9%	37.5%	-8.5%

[Click to return to SERVICE RESPONSE](#)

*Percentage of closed allegations where action is taken*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	28.1%	14.8%	17.8%	19.2%	14.3%	15.5%	16.3%	18.7%	17.3%
2010/11	24.7%	19.0%	10.2%	21.8%	13.2%	18.3%	13.2%	11.9%	15.0%
% point Change	3.4	-4.3	7.6	-2.6	1.2	-2.7	3.1	6.8	2.3

[Click to return to SERVICE RESPONSE](#)

## Quality of service complaints

*Number of quality of service closed allegations contained within complaints cases*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	38	30	63	83	47	47	90	39	437
2010/11	11	48	43	77	50	49	149	27	454
Change	27	-18	20	6	-3	-2	-59	12	-17
% Change	245.5%	-37.5%	46.5%	7.8%	-6.0%	-4.1%	-39.6%	44.4%	-3.7%

[Click to return to SERVICE RESPONSE](#)

*Number of quality of service closed allegations per 10,000 population*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	1.3	2.0	1.7	1.5	0.5	1.6	0.4	1.0	0.8
2010/11	0.4	3.2	1.2	1.4	0.5	1.7	0.7	0.7	0.9
Change	0.9	-1.2	0.5	0.1	0.0	-0.1	-0.3	0.3	-0.1
% Change	225.0%	-37.5%	41.7%	7.1%	0.0%	-5.9%	-42.9%	42.9%	-11.1%

[Click to return to SERVICE RESPONSE](#)

## Proportion of 999 calls answered within 10 seconds

[Return to \(commentary\)](#)

*Number of 999 calls in the sample*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	15,579	6,240	22,825	27,059	61,539	10,073	158,044	26,665	328,024
2010/11	15,449	6,457	22,509	26,763	59,966	10,135	150,754	25,228	317,261
Change	130	-217	316	296	1,573	-62	7,290	1,437	10,763
% Change	0.8%	-3.4%	1.4%	1.1%	2.6%	-0.6%	4.8%	5.7%	3.4%
3 year average	15,428	6,750	23,547	28,980	63,853	10,896	165,558	25,644	340,656
Change 2011/12 against 3 yr average	151	-510	-722	-1,921	-2,314	-823	-7,514	1,021	-12,632
% Change 2011/12 against 3 yr average	1.0%	-7.6%	-3.1%	-6.6%	-3.6%	-7.6%	-4.5%	4.0%	-3.7%

Click to return to [SERVICE RESPONSE](#)

*Proportion of 999 calls answered within 10 seconds*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	92.5%	98.2%	92.1%	98.7%	95.4%	83.2%	96.2%	85.8%	94.6%
2010/11	95.0%	97.1%	91.8%	97.4%	95.9%	84.2%	93.9%	92.2%	94.1%
% point Change	-2.5	1.1	0.4	1.4	-0.5	-1.1	2.3	-6.5	0.5
3 year average	93.3%	95.5%	93.0%	93.5%	94.8%	85.1%	93.7%	91.8%	93.5%
% point Change 2011/12 against 3 yr average	-0.8	2.7	-0.9	5.2	0.6	-1.9	2.5	-6.0	1.1

Click to return to [SERVICE RESPONSE](#)

## Time taken to respond to emergency response incidents

[Return to \(commentary\)](#)

*The total number of emergency response incidents*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	4,784	436	659	2,193	11,488	1,607	6,153	21,023	48,343
2010/11	4,692	442	17,840	2,489	11,837	N/A	7,684	27,452	~
Change	92	-6	-17,181	-296	-349	~	-1,531	-6,429	~
% Change	2.0%	-1.4%	-96.3%	-11.9%	-2.9%	~	-19.9%	-23.4%	~
3 year average	4,475	488	18,314	2,576	12,475	N/A	7,469	25,327	~
Change 2011/12 against 3 yr average	309	-52	-17,655	-383	-987	~	-1,316	-4,304	~
% Change 2011/12 against 3 yr average	6.9%	-10.7%	-96.4%	-14.9%	-7.9%	~	-17.6%	-17.0%	~

**N.B.** Prior to 2011/12 Northern were unable to provide this data

Click to return to [SERVICE RESPONSE](#)

NOT PROTECTIVELY MARKED

The Police Service in Scotland Performance Report

The number of emergency response incidents responded to within the force target time

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	3,950	363	N/S	2,073	10,085	1,110	N/S	10,142	~
2010/11	4,055	354	15,878	2,306	10,231	N/A	N/S	17,424	~
Change	-105	9	~	-233	-146	~	~	-7,282	~
% Change	-2.6%	2.5%	~	-10.1%	-1.4%	~	~	-41.8%	~

**N.B.** Fife no longer has a force target time. Strathclyde has never had a force target time and Northern has only recently begun to collate this data for Urban area incidents.

[Click to return to SERVICE RESPONSE](#)

The percentage responded to within the force target time

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	82.6%	83.3%	~	94.5%	87.8%	69.1%	~	48.2%	~
2010/11	86.4%	80.1%	89.0%	92.6%	86.4%	~	~	63.5%	~
% point Change	-3.9	3.2	~	1.9	1.4	~	~	-15.2	~

[Click to return to SERVICE RESPONSE](#)

The overall average force response time for emergency response incidents (seconds)

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	545	511	N/S	338	508	909	803	1,046	~
2010/11	443	502	500	375	514	N/A	836	1,003	~
Change	102	9	~	-37	-6	~	-33	43	~
% Change	23.0%	1.8%	~	-9.9%	-1.2%	~	-3.9%	4.3%	~
3 year average	458	491	N/A	397	531	N/A	956	748	~
Change 2011/12 against 3 yr average	87	20	~	-59	-23	~	-153	298	~
% Change 2011/12 against 3 yr average	19.0%	4.1%	~	-14.9%	-4.3%	~	-16.0%	39.8%	~

[Click to return to SERVICE RESPONSE](#)

## Handling of non-emergency calls

[Return to \(commentary\)](#)

The number of non-emergency telephone calls

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	140,256	77,324	157,378	185,014	330,943	203,131	573,401	129,537	1,796,984
2010/11	145,022	80,846	164,616	184,240	338,922	102,650	733,656	137,689	1,887,641
Change	-4,766	-3,522	-7,238	774	-7,979	100,481	-160,255	-8,152	-90,657
% Change	-3.3%	-4.4%	-4.4%	0.4%	-2.4%	97.9%	-21.8%	-5.9%	-4.8%
3 year average	149,814	86,571	177,757	188,411	363,222	189,878	781,341	155,153	2,092,147
Change 2011/12 against 3 yr average	-9,558	-9,247	-20,379	-3,397	-32,279	13,253	-207,940	-25,616	-295,163
% Change 2011/12 against 3 yr average	-6.4%	-10.7%	-11.5%	-1.8%	-8.9%	7.0%	-26.6%	-16.5%	-14.1%

[Click to return to SERVICE RESPONSE](#)

NOT PROTECTIVELY MARKED

The Police Service in Scotland Performance Report

The proportion of non-emergency telephone calls abandoned/lost

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	6.8%	4.1%	4.5%	3.2%	1.3%	7.9%	1.9%	5.1%	3.5%
2010/11	6.4%	3.9%	6.5%	2.0%	1.2%	6.8%	6.3%	3.8%	4.7%
% point Change	0.4	0.1	-2.0	1.2	0.1	1.2	-4.4	1.4	-1.2
3 year average	6.6%	4.9%	5.7%	3.0%	1.3%	N/A	5.4%	N/A	~
% point Change 2011/12 against 3 yr average	0.2	-0.8	-1.2	0.2	0.0	~	-3.5	~	~

Click to return to [SERVICE RESPONSE](#)

The proportion of non-emergency telephone calls answered within 40 seconds

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	88.2%	94.5%	89.4%	89.1%	97.9%	90.8%	93.2%	82.6%	91.9%
2010/11	89.3%	94.9%	84.3%	91.4%	97.9%	92.0%	81.6%	90.0%	88.1%
% point Change	-1.2	-0.4	5.2	-2.3	0.0	-1.2	11.6	-7.4	3.9
3 year average	89.4%	94.0%	N/A	87.3%	97.6%	N/A	83.2%	N/A	~
% point Change 2011/12 against 3 yr average	-1.2	0.5	~	1.8	0.3	~	10.0	~	~

**N.B.** Lothian & Borders was the only force who currently use an IVR (Interactive Voice Response) system. Strathclyde have recently implemented an IVR system.

Click to return to [SERVICE RESPONSE](#)

## PUBLIC REASSURANCE & COMMUNITY SAFETY

This area of policing relates to how forces respond to issues that impact on local communities. It includes forces' and their partners' contribution to the prevention, investigation and detection of crime. It also relates to community engagement and the public's overall perception and experience of crime and disorder in their local area.

### Number of recorded crimes and offences and detection rates

[Return to \(commentary\)](#)

*The number of recorded crimes & offences; the number of recorded crimes & offences per 10,000 members of the resident population and the detection rate for recorded crimes & offences*

#### Recorded crimes and offences

##### Group 1 – Crimes of violence

[Return to \(commentary\)](#)

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	175	70	184	361	928	246	2,772	297	5,033
2010/11	205	57	221	427	975	277	3,419	282	5,863
Change	-30	13	-37	-66	-47	-31	-647	15	-830
% Change	-14.6%	22.8%	-16.7%	-15.5%	-4.8%	-11.2%	-18.9%	5.3%	-14.2%
3 year average	221	64	230	418	967	276	3,622	319	6,117
Change 2011/12 against 3 yr average	-46	6	-46	-57	-39	-30	-850	-22	-1,084
% Change 2011/12 against 3 yr average	-20.8%	9.4%	-20.0%	-13.6%	-4.0%	-10.9%	-23.5%	-6.9%	-17.7%
Per 10k population	6.0	4.7	5.0	6.6	9.8	8.5	12.5	7.4	9.6
2011/12 detection rate	94.3%	87.1%	97.3%	79.2%	66.7%	93.9%	70.3%	80.5%	74.1%

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

##### Group 2 – Crimes of indecency

[Return to \(commentary\)](#)

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	266	74	333	571	680	205	1,536	214	3,879
2010/11	195	40	291	513	520	210	1,280	191	3,240
Change	71	34	42	58	160	-5	256	23	639
% Change	36.4%	85.0%	14.4%	11.3%	30.8%	-2.4%	20.0%	12.0%	19.7%
3 year average	187	52	291	520	563	215	1,313	210	3,351
Change 2011/12 against 3 yr average	79	22	42	51	117	-10	223	4	528
% Change 2011/12 against 3 yr average	42.2%	42.3%	14.4%	9.8%	20.8%	-4.7%	17.0%	1.9%	15.8%
Per 10k population	9.1	5.0	9.1	10.4	7.2	7.1	6.9	5.3	7.4
2011/12 detection rate	61.3%	82.4%	82.0%	58.7%	64.9%	74.1%	61.9%	68.2%	65.0%

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

NOT PROTECTIVELY MARKED  
The Police Service in Scotland Performance Report

Group 3 – Crimes of dishonesty

[Return to \(commentary\)](#)

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	3,826	1,217	4,784	8,175	15,878	2,928	38,194	5,060	80,062
2010/11	3,960	1,445	5,014	8,383	16,871	3,166	35,615	6,214	80,668
Change	-134	-228	-230	-208	-993	-238	2,579	-1,154	-606
% Change	-3.4%	-15.8%	-4.6%	-2.5%	-5.9%	-7.5%	7.2%	-18.6%	-0.8%
3 year average	4,051	1,423	5,273	8,470	17,707	3,204	36,428	6,314	82,870
Change 2011/12 against 3 yr average	-225	-206	-489	-295	-1,829	-276	1,766	-1,254	-2,808
% Change 2011/12 against 3 yr average	-5.6%	-14.5%	-9.3%	-3.5%	-10.3%	-8.6%	4.8%	-19.9%	-3.4%
Per 10k population	130.2	82.1	131.1	148.5	167.2	100.9	171.9	125.7	153.3
2011/12 detection rate	46.2%	59.2%	47.8%	36.4%	32.9%	48.7%	30.9%	51.2%	36.0%

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

Group 4 – Fireraising, malicious and reckless conduct

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	2,255	948	2,367	3,551	7,044	2,020	19,055	2,400	39,640
2010/11	2,439	1,155	2,922	3,891	7,490	1,988	19,993	3,000	42,878
Change	-184	-207	-555	-340	-446	32	-938	-600	-3,238
% Change	-7.5%	-17.9%	-19.0%	-8.7%	-6.0%	1.6%	-4.7%	-20.0%	-7.6%
3 year average	2,690	1,241	3,479	4,214	9,102	2,342	23,629	3,250	49,947
Change 2011/12 against 3 yr average	-435	-293	-1,112	-663	-2,058	-322	-4,574	-850	-10,307
% Change 2011/12 against 3 yr average	-16.2%	-23.6%	-32.0%	-15.7%	-22.6%	-13.7%	-19.4%	-26.2%	-20.6%
Per 10k population	76.8	64.0	64.8	64.5	74.2	69.6	85.8	59.6	75.9
2011/12 detection rate	35.0%	50.9%	41.8%	29.7%	24.5%	46.7%	17.3%	33.2%	25.4%

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

Group 5 – Drugs and other crimes

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	1,810	999	1,682	2,757	4,554	2,150	18,642	2,511	35,105
2010/11	1,944	1,004	1,745	3,015	5,603	1,902	18,198	2,541	35,952
Change	-134	-5	-63	-258	-1,049	248	444	-30	-847
% Change	-6.9%	-0.5%	-3.6%	-8.6%	-18.7%	13.0%	2.4%	-1.2%	-2.4%
3 year average	2,046	1,021	2,123	3,030	5,443	2,037	20,264	2,633	38,597
Change 2011/12 against 3 yr average	-236	-22	-441	-273	-889	113	-1,622	-122	-3,492
% Change 2011/12 against 3 yr average	-11.5%	-2.2%	-20.8%	-9.0%	-16.3%	5.5%	-8.0%	-4.6%	-9.0%
Per 10k population	61.6	67.4	46.1	50.1	48.0	74.1	83.9	62.4	67.2
2011/12 detection rate	98.2%	98.8%	99.0%	95.0%	96.8%	99.3%	98.4%	99.3%	98.1%

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

NOT PROTECTIVELY MARKED  
The Police Service in Scotland Performance Report

*Group 6 – Offences (miscellaneous)*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	5,394	2,065	5,702	9,860	12,177	4,992	66,634	5,613	112,437
2010/11	4,856	2,256	5,462	9,847	12,381	4,781	67,217	6,653	113,453
Change	538	-191	240	13	-204	211	-583	-1,040	-1,016
% Change	11.1%	-8.5%	4.4%	0.1%	-1.6%	4.4%	-0.9%	-15.6%	-0.9%
3 year average	5,171	2,462	6,230	10,014	13,437	5,650	67,511	6,746	117,221
Change 2011/12 against 3 yr average	223	-397	-528	-154	-1,260	-658	-877	-1,133	-4,784
% Change 2011/12 against 3 yr average	4.3%	-16.1%	-8.5%	-1.5%	-9.4%	-11.6%	-1.3%	-16.8%	-4.1%
Per 10k population	183.6	139.3	156.2	179.1	128.2	171.9	299.9	139.4	215.3
2011/12 detection rate	83.8%	88.9%	91.0%	73.1%	76.0%	90.7%	85.6%	87.7%	84.0%

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

*Group 7 – Offences (road traffic)*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	13,232	9,198	9,200	12,789	27,543	7,842	68,982	12,453	161,239
2010/11	13,060	9,337	8,229	18,461	34,776	9,113	72,346	14,045	179,367
Change	172	-139	971	-5,672	-7,233	-1,271	-3,364	-1,592	-18,128
% Change	1.3%	-1.5%	11.8%	-30.7%	-20.8%	-13.9%	-4.6%	-11.3%	-10.1%
3 year average	12,265	8,957	10,634	17,706	32,233	8,944	64,850	14,227	169,816
Change 2011/12 against 3 yr average	967	241	-1,434	-4,917	-4,690	-1,102	4,132	-1,774	-8,577
% Change 2011/12 against 3 yr average	7.9%	2.7%	-13.5%	-27.8%	-14.6%	-12.3%	6.4%	-12.5%	-5.1%
Per 10k population	450.4	620.7	252.0	232.3	290.0	270.1	310.5	309.3	308.8
2011/12 detection rate	98.0%	100.0%	99.8%	93.7%	100.0%	98.8%	99.4%	100.0%	99.0%

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

**Detection rate for recorded crimes and offences**

*Group 1 – Crimes of violence*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	94.3%	87.1%	97.3%	79.2%	66.7%	93.9%	70.3%	80.5%	74.1%
2010/11	95.6%	100.0%	85.5%	78.9%	67.7%	89.9%	63.5%	81.2%	69.7%
% point Change	-1.3	-12.9	11.8	0.3	-1.0	4.0	6.8	-0.7	4.4
3 year average	96.4%	93.8%	83.5%	78.7%	63.2%	92.0%	57.9%	81.2%	65.7%
% point Change 2011/12 against 3 yr average	-2.1	-6.6	13.8	0.5	3.5	1.9	12.4	-0.7	8.4
Detections per officer	0.2	0.1	0.2	0.2	0.2	0.3	0.2	0.2	0.2

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

NOT PROTECTIVELY MARKED  
The Police Service in Scotland Performance Report

*Group 2 – Crimes of indecency*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	61.3%	82.4%	82.0%	58.7%	64.9%	74.1%	61.9%	68.2%	65.0%
2010/11	68.2%	92.5%	75.6%	61.8%	65.6%	77.6%	58.3%	68.6%	64.4%
% point Change	-6.9	-10.1	6.4	-3.1	-0.7	-3.5	3.6	-0.4	0.6
3 year average	71.1%	80.8%	71.1%	73.7%	62.0%	79.1%	60.9%	78.6%	69.4%
% point Change 2011/12 against 3 yr average	-9.8	1.7	10.8	-15.0	2.9	-4.9	1.1	-10.3	-4.4
Detections per officer	0.2	0.1	0.2	0.2	0.2	0.2	0.1	0.1	0.1

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

*Group 3 – Crimes of dishonesty*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	46.2%	59.2%	47.8%	36.4%	32.9%	48.7%	30.9%	51.2%	36.0%
2010/11	45.8%	57.9%	42.9%	36.9%	32.4%	49.4%	32.1%	46.3%	36.2%
% point Change	0.4	1.3	4.9	-0.5	0.6	-0.7	-1.2	4.9	-0.3
3 year average	45.5%	54.5%	46.3%	36.3%	33.2%	50.3%	32.6%	49.5%	38.0%
% point Change 2011/12 against 3 yr average	0.7	4.7	1.4	0.1	-0.2	-1.6	-1.7	1.7	-2.0
Detections per officer	2.0	1.4	2.1	2.0	1.8	1.8	1.4	2.1	1.7

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

*Group 4 – Fireraising, malicious and reckless conduct*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	35.0%	50.9%	41.8%	29.7%	24.5%	46.7%	17.3%	33.2%	25.4%
2010/11	36.3%	47.7%	35.8%	29.5%	22.1%	37.5%	18.4%	34.2%	25.0%
% point Change	-1.3	3.2	6.1	0.2	2.4	9.2	-1.1	-1.0	0.4
3 year average	35.9%	50.6%	35.4%	29.9%	23.8%	39.5%	17.9%	33.4%	29.1%
% point Change 2011/12 against 3 yr average	-0.9	0.3	6.5	-0.2	0.7	7.2	-0.6	-0.2	-3.7
Detections per officer	0.9	1.0	0.9	0.7	0.6	1.2	0.4	0.7	0.6

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

NOT PROTECTIVELY MARKED  
The Police Service in Scotland Performance Report

*Group 5 – Drugs and other crimes*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	98.2%	98.8%	99.0%	95.0%	96.8%	99.3%	98.4%	99.3%	98.1%
2010/11	98.0%	98.9%	99.4%	100.0%	98.3%	99.4%	97.4%	98.7%	98.1%
% point Change	0.2	-0.1	-0.4	-5.0	-1.5	-0.1	1.0	0.7	0.0
3 year average	99.1%	99.1%	98.9%	96.9%	98.9%	98.8%	97.5%	98.9%	105.2%
% point Change 2011/12 against 3 yr average	-0.8	-0.3	0.1	-1.9	-2.0	0.5	0.8	0.4	-7.2
Detections per officer	2.0	1.9	1.5	1.8	1.5	2.7	2.2	2.0	2.0

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

*Group 6 – Offences (miscellaneous)*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	83.8%	88.9%	91.0%	73.1%	76.0%	90.7%	85.6%	87.7%	84.0%
2010/11	87.8%	89.6%	87.6%	71.7%	74.9%	88.7%	83.8%	86.9%	82.7%
% point Change	-4.0	-0.7	3.4	1.4	1.1	2.0	1.7	0.7	1.4
3 year average	89.6%	91.2%	87.3%	73.6%	77.0%	89.6%	84.0%	88.5%	86.2%
% point Change 2011/12 against 3 yr average	-5.9	-2.3	3.7	-0.5	-1.0	1.1	1.6	-0.9	-2.2
Detections per officer	5.2	3.6	4.7	4.9	3.2	5.8	6.8	4.0	5.5

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

*Group 7 – Offences (road traffic)*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	98.0%	100.0%	99.8%	93.7%	100.0%	98.8%	99.4%	100.0%	99.0%
2010/11	99.1%	100.0%	98.8%	95.6%	100.0%	98.7%	99.2%	100.0%	99.1%
% point Change	-1.2	0.0	1.0	-1.9	0.0	0.1	0.1	0.0	-0.1
3 year average	99.0%	100.0%	99.1%	94.6%	99.9%	95.4%	99.1%	100.0%	93.4%
% point Change 2011/12 against 3 yr average	-1.1	0.0	0.7	-0.9	0.1	3.4	0.3	0.0	5.6
Detections per officer	14.8	18.1	8.3	8.1	9.4	10.0	8.1	10.2	9.2

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

NOT PROTECTIVELY MARKED

The Police Service in Scotland Performance Report

**Number of recorded racist incidents, racially motivated crimes & offences and detection rates**

*Number of recorded racist incidents*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	155	28	122	276	794	61	1,293	139	2,868
2010/11	151	37	98	312	753	66	1,222	159	2,798
Change	4	-9	24	-36	41	-5	71	-20	70
% Change	2.6%	-24.3%	24.5%	-11.5%	5.4%	-7.6%	5.8%	-12.6%	2.5%
3 year average	152	45	78	277	568	63	1,183	171	2,537
Change 2011/12 against 3 yr average	3	-17	44	-1	226	-2	110	-32	331
% Change 2011/12 against 3 yr average	2.0%	-37.8%	56.4%	-0.4%	39.8%	-3.2%	9.3%	-18.7%	13.0%

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

*Number of racially motivated crimes and offences recorded*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	226	28	149	443	812	49	1,576	159	3,442
2010/11	187	37	125	434	961	52	1,488	186	3,470
Change	39	-9	24	9	-149	-3	88	-27	-28
% Change	20.9%	-24.3%	19.2%	2.1%	-15.5%	-5.8%	5.9%	-14.5%	-0.8%
3 year average	221	45	107	417	861	50	1,422	185	3,308
Change 2011/12 against 3 yr average	5	-17	42	26	-49	-1	154	-26	134
% Change 2011/12 against 3 yr average	2.3%	-37.8%	39.3%	6.2%	-5.7%	-2.0%	10.8%	-14.1%	4.1%

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

*Detection rate for recorded racially motivated crimes and offences*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	79.6%	92.9%	81.9%	63.2%	62.2%	77.6%	65.5%	71.7%	66.8%
2010/11	87.2%	89.2%	81.6%	71.4%	60.0%	71.2%	55.4%	76.3%	63.1%
% point Change	-7.5	3.7	0.3	-8.2	2.2	6.4	10.1	-4.6	3.7
3 year average	81.4%	82.2%	83.2%	65.9%	62.8%	76.0%	54.4%	77.3%	62.8%
% point Change 2011/12 against 3 yr average	-1.8	10.6	-1.3	-2.7	-0.6	1.6	11.2	-5.6	4.0

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

**Number of recorded antisocial behaviour community crimes & offences and detection rates***Number of antisocial behaviour community crimes & offences recorded*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	4,225	1,734	4,163	5,848	9,903	3,937	52,694	5,148	87,652
2010/11	4,820	2,292	5,394	8,364	10,445	N/S	64,774	6,566	~
Change	-595	-558	-1,231	-2,516	-542	~	-12,080	-1,418	~
% Change	-12.3%	-24.3%	-22.8%	-30.1%	-5.2%	~	-18.6%	-21.6%	~
3 year average	5,470	2,571	6,498	9,268	9,340	N/S	68,610	6,922	~
Change 2011/12 against 3 yr average	-1,245	-837	-2,335	-3,420	563	~	-15,916	-1,774	~
% Change 2011/12 against 3 yr average	-22.8%	-32.6%	-35.9%	-36.9%	6.0%	~	-23.2%	-25.6%	~

**N.B.** The crimes and offences measured for this indicator changed in 2011/12

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

*Detection Rates for antisocial behaviour community crimes & offences*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	61.3%	71.7%	67.3%	53.7%	45.5%	71.7%	69.7%	69.5%	65.5%
2010/11	64.4%	70.8%	64.0%	56.6%	58.4%	~	70.8%	70.7%	~
% point Change	-3.0	0.9	3.3	-2.9	-12.9	~	-1.2	-1.2	~
3 year average	65.9%	74.0%	63.9%	58.0%	69.4%	~	67.7%	69.6%	~
% point Change 2011/12 against 3 yr average	-4.5	-2.3	3.4	-4.3	-23.9	~	2.0	-0.1	~

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

**Level of detected youth crime**

[Return to \(commentary\)](#)

*Number of recorded crimes and offences (groups 1 to 6) by individual group classification committed by children and young people (aged 8 to 17 inclusive) within the period*

*Group 1 – Crimes of violence*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	19	10	21	34	82	16	249	17	448
2010/11	33	12	30	36	89	24	272	34	530
Change	-14	-2	-9	-2	-7	-8	-23	-17	-82
% Change	-42.4%	-16.7%	-30.0%	-5.6%	-7.9%	-33.3%	-8.5%	-50.0%	-15.5%

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

NOT PROTECTIVELY MARKED  
The Police Service in Scotland Performance Report

*Group 2 – Crimes of indecency*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	49	5	79	53	57	14	173	31	461
2010/11	39	9	61	26	46	44	115	18	358
Change	10	-4	18	27	11	-30	58	13	103
% Change	25.6%	-44.4%	29.5%	103.8%	23.9%	-68.2%	50.4%	72.2%	28.8%

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

*Group 3 – Crimes of dishonesty*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	418	101	363	598	725	435	1,706	348	4,694
2010/11	460	153	380	681	812	385	1,716	522	5,109
Change	-42	-52	-17	-83	-87	50	-10	-174	-415
% Change	-9.1%	-34.0%	-4.5%	-12.2%	-10.7%	13.0%	-0.6%	-33.3%	-8.1%

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

*Group 4 – Fireraising, malicious and reckless conduct*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	491	151	362	386	750	441	1,259	323	4,163
2010/11	575	218	450	466	589	354	1,454	441	4,547
Change	-84	-67	-88	-80	161	87	-195	-118	-384
% Change	-14.6%	-30.7%	-19.6%	-17.2%	27.3%	24.6%	-13.4%	-26.8%	-8.4%

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

NOT PROTECTIVELY MARKED  
The Police Service in Scotland Performance Report

Group 5 – Drugs and other crimes

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	321	76	155	213	393	182	2,095	183	3,618
2010/11	280	102	179	239	439	202	2,236	216	3,893
Change	41	-26	-24	-26	-46	-20	-141	-33	-275
% Change	14.6%	-25.5%	-13.4%	-10.9%	-10.5%	-9.9%	-6.3%	-15.3%	-7.1%

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

Group 6 – Offences (miscellaneous)

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	719	284	1,000	905	1,482	799	8,333	579	14,101
2010/11	774	353	1,000	1,153	1,472	811	9,216	708	15,487
Change	-55	-69	0	-248	10	-12	-883	-129	-1,386
% Change	-7.1%	-19.5%	0.0%	-21.5%	0.7%	-1.5%	-9.6%	-18.2%	-8.9%

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

*Number of children and young people (aged 8 to 17 years inclusive) who have committed crimes and offences (groups 1 to 6) within the period.*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	904	376	1,640	1,548	1,978	915	12,709	1,276	21,346
2010/11	1,127	450	1,750	1,928	2,574	1,195	13,852	1,555	24,431
Change	-223	-74	-110	-380	-596	-280	-1,143	-279	-3,085
% Change	-19.8%	-16.4%	-6.3%	-19.7%	-23.2%	-23.4%	-8.3%	-17.9%	-12.6%

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

*N.B. This indicator is based around the number of accused persons and not the number of crimes or offences e.g. if during this period an accused is apprehended and charged on six different occasions then this would be counted as 1 not 6.*

## Number of persons killed or injured in road collisions

[Return to \(commentary\)](#)

### Adult Fatal/Serious/Slight

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
<b>Fatal</b>									
2011/12	5	6	6	11	13	14	23	9	87
2010/11	3	2	3	18	11	16	35	15	103
Change	2	4	3	-7	2	-2	-12	-6	-16
% Change	66.7%	200.0%	100.0%	-38.9%	18.2%	-12.5%	-34.3%	-40.0%	-15.5%
3 year average	3	4	3	16	15	19	39	14	113
Change 2011/12 against 3 yr average	2	2	3	-5	-2	-5	-16	-5	-26
% Change 2011/12 against 3 yr average	66.7%	50.0%	100.0%	-31.3%	-13.3%	-26.3%	-41.0%	-35.7%	-23.0%
<b>Serious</b>									
2011/12	64	47	39	121	150	54	268	85	828
2010/11	65	27	66	170	186	60	285	80	939
Change	-1	20	-27	-49	-36	-6	-17	5	-111
% Change	-1.5%	74.1%	-40.9%	-28.8%	-19.4%	-10.0%	-6.0%	6.3%	-11.8%
3 year average	69	48	52	187	185	64	356	100	1,061
Change 2011/12 against 3 yr average	-5	-1	-13	-66	-35	-10	-88	-15	-233
% Change 2011/12 against 3 yr average	-7.2%	-2.1%	-25.0%	-35.3%	-18.9%	-15.6%	-24.7%	-15.0%	-22.0%
<b>Slight</b>									
2011/12	273	141	212	393	1,047	318	1,979	322	4,685
2010/11	273	155	252	456	1,188	330	2,100	294	5,048
Change	0	-14	-40	-63	-141	-12	-121	28	-363
% Change	0.0%	-9.0%	-15.9%	-13.8%	-11.9%	-3.6%	-5.8%	9.5%	-7.2%
3 year average	294	173	252	538	1,214	361	2,112	340	5,284
Change 2011/12 against 3 yr average	-21	-32	-40	-145	-167	-43	-133	-18	-599
% Change 2011/12 against 3 yr average	-7.1%	-18.5%	-15.9%	-27.0%	-13.8%	-11.9%	-6.3%	-5.3%	-11.3%

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

NOT PROTECTIVELY MARKED  
The Police Service in Scotland Performance Report

Children Fatal/Serious/Slight

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
<b>Fatal</b>									
2011/12	0	0	0	0	1	0	1	0	2
2010/11	0	0	0	0	2	0	1	0	3
Change	0	0	0	0	-1	0	0	0	-1
% Change	~	~	~	~	-50.0%	~	~	~	-33.3%
3 year average	1	0	0	1	1	1	1	0	5
Change 2011/12 against 3 yr average	-1	0	0	-1	0	-1	0	0	-3
% Change 2011/12 against 3 yr average	-100.0%	~	~	-100.0%	0.0%	-100.0%	0.0%	~	-60.0%
<b>Serious</b>									
2011/12	7	3	9	17	19	1	48	14	118
2010/11	5	3	6	13	25	5	51	13	121
Change	2	0	3	4	-6	-4	-3	1	-3
% Change	40.0%	0.0%	50.0%	30.8%	-24.0%	-80.0%	-5.9%	7.7%	-2.5%
3 year average	7	5	8	13	25	4	58	13	133
Change 2011/12 against 3 yr average	0	-2	1	4	-6	-3	-10	1	-15
% Change 2011/12 against 3 yr average	0.0%	-40.0%	12.5%	30.8%	-24.0%	-75.0%	-17.2%	7.7%	-11.3%
<b>Slight</b>									
2011/12	34	10	32	40	132	29	292	45	614
2010/11	28	22	43	60	159	21	270	35	638
Change	6	-12	-11	-20	-27	8	22	10	-24
% Change	21.4%	-54.5%	-25.6%	-33.3%	-17.0%	38.1%	8.1%	28.6%	-3.8%
3 year average	39	23	35	60	162	25	287	46	677
Change 2011/12 against 3 yr average	-5	-13	-3	-20	-30	4	5	-1	-63
% Change 2011/12 against 3 yr average	-12.8%	-56.5%	-8.6%	-33.3%	-18.5%	16.0%	1.7%	-2.2%	-9.3%

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

Number of persons killed or seriously injured in road collisions

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	76	56	54	149	183	69	340	108	1,035
2010/11	73	32	75	201	224	81	372	108	1,166
Change	3	24	-21	-52	-41	-12	-32	0	-131
% Change	4.1%	75.0%	-28.0%	-25.9%	-18.3%	-14.8%	-8.6%	0.0%	-11.2%
3 year average	80	57	63	217	226	88	454	127	1,312
Change 2011/12 against 3 yr average	-4	-1	-9	-68	-43	-19	-114	-19	-277
% Change 2011/12 against 3 yr average	-5.0%	-1.8%	-14.3%	-31.3%	-19.0%	-21.6%	-25.1%	-15.0%	-21.1%

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

NOT PROTECTIVELY MARKED

The Police Service in Scotland Performance Report

Number of children killed or seriously injured in road collisions

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	7	3	9	17	20	1	49	14	120
2010/11	5	3	6	13	27	5	52	13	124
Change	2	0	3	4	-7	-4	-3	1	-4
% Change	40.0%	0.0%	50.0%	30.8%	-25.9%	-80.0%	-5.8%	7.7%	-3.2%
3 year average	8	5	8	14	26	5	59	13	138
Change 2011/12 against 3 yr average	-1	-2	1	3	-6	-4	-10	1	-18
% Change 2011/12 against 3 yr average	-12.5%	-40.0%	12.5%	21.4%	-23.1%	-80.0%	-16.9%	7.7%	-13.0%

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

Number of persons slightly injured in road collisions

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	307	151	244	433	1,179	347	2,271	367	5,299
2010/11	301	177	295	516	1,347	351	2,370	329	5,686
Change	6	-26	-51	-83	-168	-4	-99	38	-387
% Change	2.0%	-14.7%	-17.3%	-16.1%	-12.5%	-1.1%	-4.2%	11.6%	-6.8%
3 year average	333	196	287	598	1,376	386	2,399	386	5,961
Change 2011/12 against 3 yr average	-26	-45	-43	-165	-197	-39	-128	-19	-662
% Change 2011/12 against 3 yr average	-7.8%	-23.0%	-15.0%	-27.6%	-14.3%	-10.1%	-5.3%	-4.9%	-11.1%

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

Number of persons killed or seriously injured in road collisions per million vehicle kilometres

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	0.0495	0.0561	0.0373	0.0618	0.0492	0.0435	0.0411	0.0507	0.0936
2010/11	0.0474	0.0317	0.0519	0.0815	0.0602	0.0515	0.0447	0.0502	0.1049
Change	0.0021	0.0244	-0.0146	-0.0197	-0.0110	-0.0080	-0.0036	0.0005	-0.0113
3 year average	0.0523	0.0568	0.0436	0.0881	0.0606	0.0563	0.0549	0.0588	0.1184
Change 2011/12 against 3 yr average	-0.0028	-0.0007	-0.0063	-0.0263	-0.0115	-0.0128	-0.0138	-0.0081	-0.0247

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

Number of children killed or seriously injured in road collisions per million vehicle kilometres

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	0.0046	0.0030	0.0062	0.0071	0.0054	0.0006	0.0059	0.0066	0.0109
2010/11	0.0032	0.0030	0.0042	0.0053	0.0073	0.0032	0.0062	0.0060	0.0112
Change	0.0013	0.0000	0.0021	0.0018	-0.0019	-0.0025	-0.0003	0.0005	-0.0003
3 year average	0.0052	0.0050	0.0055	0.0057	0.0070	0.0032	0.0071	0.0060	0.0124
Change 2011/12 against 3 yr average	-0.0039	-0.0049	-0.0035	-0.0039	-0.0089	-0.0057	-0.0075	-0.0055	-0.0127

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

NOT PROTECTIVELY MARKED

The Police Service in Scotland Performance Report

Number of persons slightly injured in road collisions per million vehicle kilometres

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	0.2000	0.1512	0.1686	0.1797	0.3167	0.2190	0.2743	0.1722	0.4793
2010/11	0.1953	0.1752	0.2041	0.2092	0.3620	0.2232	0.2846	0.1530	0.5114
Change	1.0239	0.8629	0.8263	0.8586	0.8749	0.9811	0.9637	1.1257	0.9372
3 year average	0.2176	0.1953	0.1988	0.2427	0.3690	0.2470	0.2899	0.1787	0.5378
Change 2011/12 against 3 yr average	4.7060	4.4181	4.1572	3.5372	2.3708	3.9715	3.3246	6.3007	1.7428

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

Number of road crashes (ALL)

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	293	151	224	466	1,302	283	1,991	339	5,049
2010/11	289	173	275	574	1,463	N/S	2,058	340	~
Change	4	-22	-51	-108	-161	~	-67	-1	~
% Change	1.4%	-12.7%	-18.5%	-18.8%	-11.0%	~	-3.3%	-0.3%	~

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

Number of road traffic collisions and casualties by injury classification (includes Adult and Children)

April to Sept	Collisions				Casualties			
	Fatal	Serious	Slight	Total	Fatal	Serious	Slight	Total
Central	5	59	229	293	5	71	307	383
D&G	6	44	101	151	6	50	151	207
Fife	6	43	175	224	6	48	244	298
Grampian	10	111	345	466	11	138	433	582
L&B	12	167	1,123	1,302	14	169	1,179	1,362
Northern	12	44	227	283	14	55	347	416
Strathclyde	23	285	1,683	1,991	24	316	2,271	2,611
Tayside	9	78	252	339	9	99	367	475
Scotland	83	831	4,135	5,049	89	946	5,299	6,334

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

N.B. In a collision there may be a number of casualties with different types of severity e.g. 1 fatal, 2 serious and 2 slight. This would be counted as one collision – fatal, with five casualties - one fatal, two serious and two slight injury.

NOT PROTECTIVELY MARKED  
The Police Service in Scotland Performance Report

*Average number of persons (including Adult and children) killed or injured in road collisions*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	1	1	1	1	1	1	1	1	1
2010/11	1	1	1	1	1	0	1	1	1
Change	0	0	0	0	0	1	0	0	0

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

## Number of Special Constables and the hours they are on duty

*Number of Special Constables*

[Return to \(commentary\)](#)

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	88	129	102	180	154	127	598	172	1,550
2010/11	91	140	134	182	168	164	595	169	1,643
Change	-3	-11	-32	-2	-14	-37	3	3	-93
% Change	-3.3%	-7.9%	-23.9%	-1.1%	-8.3%	-22.6%	0.5%	1.8%	-5.7%
3 year average	91	118	134	169	165	178	499	170	1,524
Change 2011/12 against 3 yr average	-3	11	-32	11	-11	-51	99	2	26
% Change 2011/12 against 3 yr average	-3.3%	9.3%	-23.9%	6.5%	-6.7%	-28.7%	19.8%	1.2%	1.7%

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

*Number of hours on duty*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	4,443	8,058	5,022	16,484	11,679	4,780	40,294	14,599	105,359
2010/11	6,174	9,263	6,862	15,954	13,034	8,889	36,947	14,175	111,298
Change	-1,731	-1,205	-1,840	530	-1,355	-4,109	3,347	424	-5,940
% Change	-28.0%	-13.0%	-26.8%	3.3%	-10.4%	-46.2%	9.1%	3.0%	-5.3%
3 year average	7,170	7,019	7,234	15,162	12,868	8,960	30,308	14,014	102,735
Change 2011/12 against 3 yr average	-2,727	1,039	-2,212	1,322	-1,189	-4,180	9,986	585	2,624
% Change 2011/12 against 3 yr average	-38.0%	14.8%	-30.6%	8.7%	-9.2%	-46.7%	32.9%	4.2%	2.6%
average hrs worked 2011/12	50	62	49	92	76	38	67	85	65
average hrs worked 2010/11	68	66	51	88	78	54	62	84	69
Change	-18	-4	-2	4	-2	-16	5	1	-4
% Change	-26.5%	-6.1%	-3.9%	4.5%	-2.6%	-29.6%	8.1%	1.2%	-5.8%
3 year average	79	59	54	90	78	50	61	82	69
Change 2011/12 against 3 yr average	-29	3	-5	2	-2	-12	6	3	-4
% Change 2011/12 against 3 yr average	-36.7%	5.1%	-9.3%	2.2%	-2.6%	-24.0%	9.8%	3.7%	-6.1%

[Click to return to PUBLIC REASSURANCE & COMMUNITY SAFETY](#)

## CRIMINAL JUSTICE & TACKLING CRIME

This area of policing relates to how forces and their partners contribute to the effective and efficient operation of the criminal justice system. It also relates to how forces and partner agencies tackle the issues around national security and serious organised crime.

### Number and percentage of reports submitted to the Procurator Fiscal within 28 calendar days (National agreed target 80%)

Number of reports submitted to the Procurator Fiscal

[Return to \(commentary\)](#)

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	6,913	4,976	6,469	10,774	14,550	6,364	66,191	7,979	124,216
2010/11	6,517	5,247	6,718	10,541	14,801	5,647	62,758	8,881	121,110
Change	396	-271	-249	233	-251	717	3,433	-902	3,106
% Change	6.1%	-5.2%	-3.7%	2.2%	-1.7%	12.7%	5.5%	-10.2%	2.6%
3 year average	6,882	4,985	7,506	11,108	15,648	6,509	60,224	9,479	122,341
Change 2011/12 against 3 yr average	31	-9	-1,037	-334	-1,098	-145	5,967	-1,500	1,875
% Change 2011/12 against 3 yr average	0.5%	-0.2%	-13.8%	-3.0%	-7.0%	-2.2%	9.9%	-15.8%	1.5%

[Click to return to CRIMINAL JUSTICE & TACKLING CRIME](#)

### Percentage of reports submitted to the Procurator Fiscal within 28 calendar days

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	87.8%	96.5%	83.7%	91.3%	78.3%	80.7%	87.6%	90.4%	86.8%
2010/11	86.3%	96.3%	82.0%	95.1%	87.6%	88.4%	90.2%	93.0%	90.0%
% point Change	1.6	0.2	1.6	-3.8	-9.3	-7.6	-2.6	-2.6	-3.2
3 year average	86.4%	94.3%	83.0%	95.5%	83.9%	82.1%	86.7%	87.2%	87.0%
% point Change 2011/12 against 3 yr average	1.5	2.2	0.7	-4.1	-5.6	-1.4	0.9	3.2	-0.2
Performance against target	7.8%	16.5%	3.7%	11.3%	-1.7%	0.7%	7.6%	10.4%	6.8%

[Click to return to CRIMINAL JUSTICE & TACKLING CRIME](#)

### Number and percentage of reports submitted to the Children's Reporter within 14 calendar days (National agreed target 80%)

Number of reports submitted to the Children's Reporter

[Return to \(commentary\)](#)

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	552	80	56	412	914	276	3,144	423	5,857
2010/11	671	173	211	485	890	379	4,556	523	7,888
Change	-119	-93	-155	-73	24	-103	-1,412	-100	-2,031
% Change	-17.7%	-53.8%	-73.5%	-15.1%	2.7%	-27.2%	-31.0%	-19.1%	-25.7%
3 year average	684	251	327	633	1,562	N/A	5,358	689	~
Change 2011/12 against 3 yr average	-132	-171	-271	-221	-648	~	-2,214	-266	~
% Change 2011/12 against 3 yr average	-19.3%	-68.1%	-82.9%	-34.9%	-41.5%	~	-41.3%	-38.6%	~

[Click to return to CRIMINAL JUSTICE & TACKLING CRIME](#)

NOT PROTECTIVELY MARKED

The Police Service in Scotland Performance Report

Percentage of reports submitted to the Children's Reporter within 14 calendar days

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	89.5%	88.8%	80.4%	65.0%	80.0%	76.4%	87.1%	70.4%	82.9%
2010/11	86.4%	83.8%	83.4%	83.1%	94.7%	81.3%	85.9%	66.9%	85.2%
% point Change	3.1	4.9	-3.1	-18.0	-14.7	-4.8	1.2	3.5	-2.3
3 year average	84.6%	81.3%	84.4%	84.8%	95.3%	N/A	86.7%	70.0%	~
% point Change 2011/12 against 3 yr average	4.8	7.5	-4.0	-19.8	-15.3	~	0.4	0.5	~
Performance against target	9.5%	8.8%	0.4%	-15.0%	0.0%	-3.6%	7.1%	-9.6%	2.9%

Click to return to [CRIMINAL JUSTICE & TACKLING CRIME](#)

**Weight of Class A drug seizures and number of supply and possession with intent to supply offences recorded**

Weight of Class A drug seizures

[Return to \(commentary\)](#)

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
<b>Weight (g)</b>									
2011/12	2,194	1,461	5,165	11,502	19,010	1,117	23,947	5,654	70,050
2010/11	746	5,101	11,508	7,050	21,421	1,344	43,941	6,395	97,505
Change	1,448	-3,640	-6,342	4,452	-2,411	-227	-19,994	-741	-27,456
% Change	194.2%	-71.4%	-55.1%	63.1%	-11.3%	-16.9%	-45.5%	-11.6%	-28.2%
<b>3 year average</b>									
3 year average	386	7,356	10,205	10,628	20,101	554	24,279	5,145	78,654
Change 2011/12 against 3 yr average	1,808	-5,895	-5,040	874	-1,091	563	-332	509	-8,604
% Change 2011/12 against 3 yr average	468.4%	-80.1%	-49.4%	8.2%	-5.4%	101.6%	-1.4%	9.9%	-10.9%
<b>Tablets</b>									
2011/12	38	117	806	12	74	388	2,846	6,502	10,782
2010/11	2	38	152	10	757	215	1,269	1,508	3,951
Change	36	79	654	2	-683	173	1,577	4,994	6,831
% Change	1800.0%	208.8%	430.3%	20.0%	-90.2%	80.2%	124.3%	331.2%	172.9%
<b>3 year average</b>									
3 year average	21	518	469	358	1,968	1,107	15,865	2,039	22,345
Change 2011/12 against 3 yr average	17	-401	337	-346	-1,894	-720	-13,019	4,463	-11,563
% Change 2011/12 against 3 yr average	81.0%	-77.5%	71.9%	-96.6%	-96.2%	-65.0%	-82.1%	218.9%	-51.7%
<b>Liquids (ml)</b>									
2011/12	114	1,511	1,455	1,131	6,605	1,403	139	663	13,021
2010/11	79	53	713	6,229	3,070	244	6,270	1,162	17,820
Change	35	1,458	742	-5,098	3,535	1,159	-6,131	-499	-4,799
% Change	44.3%	2750.9%	104.1%	-81.8%	115.1%	475.0%	-97.8%	-42.9%	-26.9%
<b>3 year average</b>									
3 year average	26	583	1,208	3,885	3,173	146	2,739	604	12,364
Change 2011/12 against 3 yr average	88	928	247	-2,754	3,432	1,257	-2,600	59	657
% Change 2011/12 against 3 yr average	338.5%	159.2%	20.4%	-70.9%	108.2%	861.0%	-94.9%	9.8%	5.3%

[Click to return to CRIMINAL JUSTICE & TACKLING CRIME](#)

NOT PROTECTIVELY MARKED

The Police Service in Scotland Performance Report

Number of supply and possession with intent to supply offences recorded

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
<b>All supply</b>									
2011/12	174	153	187	307	522	228	1,680	183	3,434
2010/11	289	178	243	391	1,104	N/S	1,410	290	~
Change	-115	-25	-56	-84	-582	~	270	-107	~
% Change	-39.8%	-14.0%	-23.0%	-21.5%	-52.7%	~	19.1%	-36.9%	~
3 year average	295	157	339	404	1,037	N/S	1,925	317	~
Change 2011/12 against 3 yr average	-121	-4	-152	-97	-515	~	-245	-134	~
% Change 2011/12 against 3 yr average	-41.0%	-2.5%	-44.8%	-24.0%	-49.7%	~	-12.7%	-42.3%	~
<b>Class A only</b>									
2011/12	68	57	41	98	225	35	580	83	1,187
2010/11	95	122	63	202	673	N/S	575	105	~
Change	-27	-65	-22	-104	-448	~	5	-22	~
% Change	-28.4%	-53.3%	-34.9%	-51.5%	-66.6%	~	0.9%	-21.0%	~
3 year average	118	98	123	225	704	N/S	893	153	~
Change 2011/12 against 3 yr average	-50	-41	-82	-127	-479	~	-313	-70	~
% Change 2011/12 against 3 yr average	-42.4%	-41.8%	-66.7%	-56.4%	-68.0%	~	-35.1%	-45.8%	~
<b>% of Class A</b>									
2011/12	39.1%	37.3%	21.9%	31.9%	43.1%	16.9%	34.5%	45.4%	34.8%
2010/11	32.9%	68.5%	25.9%	51.7%	61.0%	N/S	40.8%	36.2%	~
% point Change	6.2	-31.3	-4.0	-19.7	-17.9	~	-6.3	9.1	~
3 year average	40.0%	62.4%	36.3%	55.7%	67.9%	N/S	46.4%	48.3%	~
% point Change 2011/12 against 3 yr average	-0.9	-25.2	-14.4	-23.8	-24.8	~	-11.9	-2.9	~

[Click to return to CRIMINAL JUSTICE & TACKLING CRIME](#)

NOT PROTECTIVELY MARKED  
The Police Service in Scotland Performance Report

## Use of police direct measures

### Number of antisocial behaviour fixed penalty tickets issued

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	826	292	937	1,176	1,710	801	24,414	970	31,126
2010/11	896	280	795	1,244	2,137	690	25,258	1,187	32,487
Change	-70	12	142	-68	-427	111	-844	-217	-1,361
% Change	-7.8%	4.3%	17.9%	-5.5%	-20.0%	16.1%	-3.3%	-18.3%	-4.2%
3 year average	1,136	339	951	1,384	2,005	800	20,941	1,677	29,233
Change 2011/12 against 3 yr average	-310	-47	-14	-208	-295	1	3,473	-707	1,893
% Change 2011/12 against 3 yr average	-27.3%	-13.9%	-1.5%	-15.0%	-14.7%	0.1%	16.6%	-42.2%	6.5%

[Click to return to CRIMINAL JUSTICE & TACKLING CRIME](#)

### Percentage of antisocial behaviour fixed penalty tickets complied with

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	55.2%	67.5%	33.4%	N/A	60.1%	63.4%	33.0%	55.2%	~
2010/11	58.4%	59.6%	56.2%	N/A	57.7%	N/A	36.6%	54.1%	~
% point Change	-3.2	7.8	-22.8	~	2.5	~	-3.6	1.1	~
3 year average	57.7%	61.1%	56.3%	N/A	59.1%	N/A	31.7%	54.0%	~
% point Change 2011/12 against 3 yr average	-2.5	6.4	-22.9	~	1.0	~	1.2	1.1	~

[Click to return to CRIMINAL JUSTICE & TACKLING CRIME](#)

### Number of formal warnings issued

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	185	116	529	662	543	75	1,304	122	3,536
2010/11	336	95	429	849	491	57	834	79	3,170
Change	-151	21	100	-187	52	18	470	43	366
% Change	-44.9%	22.1%	23.3%	-22.0%	10.6%	31.6%	56.4%	54.4%	11.5%
3 year average	346	96	489	933	484	40	605	96	3,089
Change 2011/12 against 3 yr average	-161	20	40	-271	59	35	699	26	447
% Change 2011/12 against 3 yr average	-46.5%	20.8%	8.2%	-29.0%	12.2%	87.5%	115.5%	27.1%	14.5%

[Click to return to CRIMINAL JUSTICE & TACKLING CRIME](#)

NOT PROTECTIVELY MARKED

The Police Service in Scotland Performance Report

Number of restorative justice warnings issued and conferences held

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	219	82	70	61	113	102	198	118	963
2010/11	119	98	39	105	113	58	489	111	1,132
Change	100	-16	31	-44	0	44	-291	7	-169
% Change	84.0%	-16.3%	79.5%	-41.9%	0.0%	75.9%	-59.5%	6.3%	-14.9%
3 year average	162	108	30	105	89	66	693	146	1,399
Change 2011/12 against 3 yr average	57	-26	40	-44	24	36	-495	-28	-436
% Change 2011/12 against 3 yr average	35.2%	-24.1%	133.3%	-41.9%	27.0%	54.5%	-71.4%	-19.2%	-31.2%

Click to return to [CRIMINAL JUSTICE & TACKLING CRIME](#)

Level of counter terrorism advice delivered to communities

Number of counter terrorism briefings/presentations delivered

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	178	71	129	85	84	132	430	50	1,159
2010/11	NAI	NAI	112	NAI	NAI	NAI	303	NAI	NAI
Change	~	~	17	85	~	~	127	~	~
% Change	~	~	15.2%	~	~	~	41.9%	~	~

Click to return to [CRIMINAL JUSTICE & TACKLING CRIME](#)

Number of people (non police) who are present at these briefings/presentations

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	780	59	384	714	1,039	502	5,494	470	9,442
2010/11	NAI	NAI	929	NAI	NAI	NAI	NAI	NAI	NAI
Change	~	~	-545	~	~	~	~	~	~
% Change	~	~	-58.7%	~	~	~	~	~	~

Click to return to [CRIMINAL JUSTICE & TACKLING CRIME](#)

## SOUND GOVERNANCE & EFFICIENCY

This area of policing relates to how forces manage their resources and finances. It also relates to their accountability to stakeholders and the public.

### Proportion of working time lost to sickness absence

#### Police officers

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	3.8%	3.3%	4.2%	3.6%	3.9%	N/A	4.5%	3.9%	~
2010/11	2.9%	2.3%	3.6%	3.1%	3.5%	N/A	3.9%	3.9%	~
% point Change	0.8	1.0	0.7	0.4	0.4	~	0.6	0.0	~
3 year average	3.5%	3.0%	3.4%	3.1%	3.6%	~	4.5%	3.8%	~
% point Change 2011/12 against 3 yr average	0.3	0.3	0.8	0.5	0.3	~	0.0	0.1	~

**N.B.** Northern are unable to provide sickness absence figures at this time due to IT difficulties

[Click to return to SOUND GOVERNANCE & EFFICIENCY](#)

#### Police staff

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	4.1%	3.3%	3.1%	3.2%	4.8%	N/A	5.8%	3.5%	~
2010/11	3.1%	4.7%	4.1%	3.9%	5.0%	N/A	4.9%	4.9%	~
% point Change	0.9	-1.4	-0.9	-0.7	-0.2	~	0.9	-1.4	~
3 year average	4.0%	4.1%	4.3%	4.2%	5.1%	~	5.1%	4.8%	~
% point Change 2011/12 against 3 yr average	0.1	-0.8	-1.2	-1.0	-0.3	~	0.7	-1.3	~

[Click to return to SOUND GOVERNANCE & EFFICIENCY](#)

### Turnover rates for police officers and police staff

[Return to \(commentary\)](#)

#### Police officers

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	1.5%	0.2%	0.7%	3.1%	1.8%	1.9%	1.7%	2.3%	1.8%
2010/11	1.8%	1.7%	1.7%	2.4%	2.0%	2.8%	2.3%	1.8%	2.2%
% point Change	-0.4	-1.6	-1.0	0.7	-0.1	-0.9	-0.6	0.5	-0.4
3 year average	2.5%	2.0%	2.1%	2.4%	2.0%	2.9%	2.2%	2.1%	2.2%
% point Change 2011/12 against 3 yr average	-1.0	-1.8	-1.4	0.7	-0.2	-1.1	-0.5	0.3	-0.4

[Click to return to SOUND GOVERNANCE & EFFICIENCY](#)

NOT PROTECTIVELY MARKED  
The Police Service in Scotland Performance Report

*Police staff*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	10.0%	1.5%	3.3%	10.8%	3.7%	9.0%	6.6%	12.2%	6.9%
2010/11	3.4%	4.4%	3.5%	9.1%	3.0%	5.1%	5.1%	2.1%	4.7%
% point Change	6.7	-2.9	-0.2	1.6	0.7	3.8	1.5	10.1	2.2
3 year average	4.1%	6.0%	4.1%	8.4%	4.2%	6.9%	4.3%	3.3%	4.9%
% point Change 2011/12 against 3 yr average	6.0	-4.5	-0.8	2.4	-0.6	2.1	2.3	8.9	2.0

[Click to return to SOUND GOVERNANCE & EFFICIENCY](#)

**Proportion of salary costs accounted for by overtime**

[Return to \(commentary\)](#)

*Police officers*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	4.0%	2.6%	2.6%	2.9%	4.8%	5.1%	4.0%	3.9%	4.0%
2010/11	4.1%	3.5%	3.8%	3.1%	5.2%	4.2%	3.6%	3.9%	3.9%
% point Change	-0.1	-0.9	-1.2	-0.2	-0.4	0.8	0.3	0.0	0.0
3 year average	4.3%	3.6%	4.3%	4.5%	5.6%	5.8%	5.4%	4.6%	4.3%
% point Change 2011/12 against 3 yr average	-0.4	-1.0	-1.6	-1.7	-0.8	-0.8	-1.4	-0.7	-0.4

[Click to return to SOUND GOVERNANCE & EFFICIENCY](#)

*Police staff*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	2.9%	0.7%	0.7%	0.5%	1.3%	2.2%	2.1%	1.1%	1.6%
2010/11	2.6%	0.7%	0.6%	0.7%	1.6%	1.9%	1.7%	0.8%	1.5%
% point Change	0.3	0.0	0.1	-0.2	-0.3	0.3	0.4	0.3	0.1
3 year average	2.7%	1.3%	1.0%	1.2%	2.0%	2.5%	3.0%	1.0%	2.2%
% point Change 2011/12 against 3 yr average	0.2	-0.6	-0.2	-0.7	-0.7	-0.3	-0.9	0.1	-0.6

[Click to return to SOUND GOVERNANCE & EFFICIENCY](#)

## Number of police officers and police staff (full-time equivalent)

### Police Officers

As at 30 Sept 2011	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
Police Officers in force	836	451	1,063	1,396	2,747	758	7,915	1,172	16,338
Police Officers on temporary service to SPSA	7	3	0	1	13	3	34	5	66
Police Officers on temporary service to SCDEA	6	12	9	10	41	5	98	6	187
Police Officers on secondment to central service (internally funded)	3	0	0	1	1	0	0	0	5
Police Officers on secondment to central service (externally funded)	4	0	7	2	29	3	214	5	264
Police Officers on other secondment (internally funded)	6	0	2	1	5	0	0	0	14
Police Officers on other secondment (externally funded)	2	0	9	3	6	1	0	0	21
Police Officers on maternity/adoption leave	4	9	15	27	32	7	105	13	212
Additional Regular Police Officers	4	32	0	27	39	0	38	18	158
Total number of Police Officers as per police strength publication	872	507	1,105	1,468	2,912	777	8,404	1,219	17,265
Police Officers on career breaks	3	0	4	18	18	18	18	5	83
Total number of Police officers	875	507	1,109	1,486	2,930	795	8,422	1,224	17,348
Police Cadets	0	0	0	12	0	0	0	0	12

### Police Staff

As at 30 Sept 2011	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
Police Staff in force	274	220	423	596	1,050	302	2,157	468	5,491
Police Staff on temporary service to SPSA	3	0	0	0	0	0	0	0	3
Police Staff on temporary service to SCDEA	0	0	0	0	0	0	0	0	0
Police Staff on secondment to central service (internally funded)	0	0	0	0	1	0	0	0	1
Police Staff on secondment to central service (externally funded)	2	0	1	1	7	2	20	0	33
Police Staff on other secondment (internally funded)	1	0	0	0	1	0	0	0	2
Police Staff on other secondment (externally funded)	8	0	2	2	0	0	0	1	13
Police Staff on career breaks	1	0	3	1	4	0	6	1	16
Police Staff on maternity/adoption leave	3	1	5	13	21	1	39	6	88
Total number of <b>permanent</b> police staff	291	221	434	614	1,084	306	2,222	476	5,646
Temporary police staff	5	3	0	0	29	0	54	13	103
Agency staff	0	0	0	0	0	0	21	0	21
Total number of <b>all</b> police staff	295	223	434	614	1,112	306	2,297	489	5,770

[Click to return to SOUND GOVERNANCE & EFFICIENCY](#)

NOT PROTECTIVELY MARKED

The Police Service in Scotland Performance Report

Number of Police Officers (headcount)

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	885	514	1,125	1,524	2,979	792	8,499	1,241	17,559
2010/11	856	514	1,103	1,593	3,053	808	8,501	1,241	17,669
Change	29	0	22	-69	-74	-16	-2	0	-110
% Change	3.4%	0.0%	2.0%	-4.3%	-2.4%	-2.0%	0.0%	0.0%	-0.6%
3 year average	969	523	1,091	1,567	3,006	786	8,303	1,220	17,465
Change 2011/12 against 3 yr average	-84	-9	34	-43	-27	6	196	21	94
% Change 2011/12 against 3 yr average	-8.7%	-1.7%	3.1%	-2.7%	-0.9%	0.8%	2.4%	1.7%	0.5%

[Click to return to SOUND GOVERNANCE & EFFICIENCY](#)

Number of Police Staff (headcount)

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	327	262	497	696	1,208	366	2,433	548	6,337
2010/11	391	298	542	818	1,379	405	2,663	629	7,125
Change	-64	-36	-45	-122	-171	-39	-230	-81	-788
% Change	-16.4%	-12.1%	-8.3%	-14.9%	-12.4%	-9.6%	-8.6%	-12.9%	-11.1%
3 year average	375	301	534	840	1,299	368	2,728	569	7,014
Change 2011/12 against 3 yr average	-48	-39	-37	-144	-91	-2	-295	-21	-677
% Change 2011/12 against 3 yr average	-12.8%	-13.0%	-6.9%	-17.1%	-7.0%	-0.5%	-10.8%	-3.7%	-9.7%

[Click to return to SOUND GOVERNANCE & EFFICIENCY](#)

Number of Police Officers (full-time equivalent)

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	875	507	1,109	1,486	2,930	777	8,422	1,224	17,330
2010/11	847	507	1,087	1,558	3,014	792	8,420	1,226	17,451
Change	28	0	22	-72	-84	-15	2	-2	-121
% Change	3.3%	0.1%	2.0%	-4.6%	-2.8%	-1.8%	0.0%	-0.2%	-0.7%

[Click to return to SOUND GOVERNANCE & EFFICIENCY](#)

Number of Police Staff (full-time equivalent)

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	295	223	434	614	1,112	306	2,297	489	5,770
2010/11	353	254	475	714	1,264	347	2,502	566	6,475
Change	-58	-31	-41	-100	-152	-41	-205	-77	-705
% Change	-16.4%	-12.1%	-8.6%	-14.0%	-12.0%	-11.9%	-8.2%	-13.6%	-10.9%

[Click to return to SOUND GOVERNANCE & EFFICIENCY](#)

### Staffing profile by declared disability, ethnicity and gender (headcount)

#### Declared Disability

April to Sept	Police Officers			Police Staff			Special Constables		
	2011/12	2010/11	Change	2011/12	2010/11	Change	2011/12	2010/11	Change
<b>Central</b>									
Yes	3.2%	3.5%	-0.3	4.3%	4.6%	-0.3	2.3%	0.0%	2.3
No	90.2%	90.1%	0.1	91.1%	90.0%	1.1	67.0%	53.8%	13.2
Choose not to disclose	4.5%	4.8%	-0.3	2.4%	3.3%	-0.9	0.0%	0.0%	0.0
Unknown	2.1%	1.6%	0.5	2.1%	2.0%	0.1	30.7%	46.2%	-15.5
<b>Dumfries &amp; Galloway</b>									
Yes	1.8%	1.8%	0.0	5.3%	6.4%	-1.0	3.9%	0.7%	3.2
No	92.2%	91.2%	1.0	89.3%	88.3%	1.1	64.3%	35.7%	28.6
Choose not to disclose	4.5%	5.1%	-0.6	4.2%	3.7%	0.5	0.0%	0.0%	0.0
Unknown	1.6%	1.9%	-0.4	1.1%	1.7%	-0.5	31.8%	63.6%	-31.8
<b>Fife</b>									
Yes	0.5%	0.5%	0.0	1.8%	1.8%	0.0	0.0%	0.0%	0.0
No	95.0%	99.5%	-4.4	94.0%	98.2%	-4.2	92.2%	100.0%	-7.8
Choose not to disclose	0.0%	0.0%	0.0	0.0%	0.0%	0.0	0.0%	0.0%	0.0
Unknown	4.4%	0.0%	4.4	4.2%	0.0%	4.2	7.8%	0.0%	7.8
<b>Grampian</b>									
Yes	5.5%	1.8%	3.8	7.2%	3.5%	3.6	0.0%	0.0%	0.0
No	0.0%	0.0%	0.0	0.0%	0.0%	0.0	0.0%	0.0%	0.0
Choose not to disclose	0.0%	0.0%	0.0	0.0%	0.0%	0.0	0.0%	0.0%	0.0
Unknown	94.5%	98.2%	-3.8	92.8%	96.5%	-3.6	100.0%	0.0%	100.0
<b>Lothian</b>									
Yes	1.7%	1.6%	0.0	3.5%	3.7%	-0.2	0.0%	0.6%	-0.6
No	98.3%	98.4%	0.0	96.5%	96.3%	0.2	100.0%	99.4%	0.6
Choose not to disclose	0.0%	0.0%	0.0	0.0%	0.0%	0.0	0.0%	0.0%	0.0
Unknown	0.0%	0.0%	0.0	0.0%	0.0%	0.0	0.0%	0.0%	0.0
<b>Northern</b>									
Yes	1.4%	1.6%	-0.2	3.3%	3.0%	0.3	N/S	N/S	~
No	91.9%	89.7%	2.2	2.2%	92.8%	-90.7	N/S	N/S	~
Choose not to disclose	5.3%	5.3%	0.0	2.2%	3.0%	-0.8	N/S	N/S	~
Unknown	1.4%	3.3%	-2.0	92.3%	3.2%	89.1	N/S	N/S	~
<b>Strathclyde</b>									
Yes	3.4%	2.5%	0.9	7.8%	6.2%	1.6	0.3%	0.3%	0.0
No	93.9%	93.8%	0.2	90.2%	91.6%	-1.4	76.4%	60.7%	15.7
Choose not to disclose	2.7%	3.8%	-1.1	2.1%	2.3%	-0.2	23.2%	39.0%	-15.7
Unknown	0.0%	0.0%	0.0	0.0%	0.0%	0.0	0.0%	0.0%	0.0
<b>Tayside</b>									
Yes	1.5%	1.2%	0.2	1.8%	1.7%	0.1	1.2%	1.2%	0.0
No	84.9%	83.2%	1.7	77.0%	75.4%	1.6	27.3%	14.8%	12.5
Choose not to disclose	3.7%	4.3%	-0.6	2.0%	1.7%	0.3	0.0%	0.0%	0.0
Unknown	9.9%	11.3%	-1.4	19.2%	21.1%	-2.0	71.5%	84.0%	-12.5
<b>Scotland</b>									
Yes	2.8%	2.0%	0.8	5.4%	4.4%	0.9	~	~	~
No	85.6%	85.3%	0.3	75.6%	80.8%	-5.2	~	~	~
Choose not to disclose	2.2%	2.7%	-0.6	1.4%	1.5%	-0.1	~	~	~
Unknown	9.4%	9.9%	-0.5	17.7%	13.3%	4.4	~	~	~

NOT PROTECTIVELY MARKED  
The Police Service in Scotland Performance Report

[Click to return to SOUND GOVERNANCE & EFFICIENCY](#)

*Declared Ethnicity*

April to Sept	Police Officers			Police Staff			Special Constables		
	2011/12	2010/11	Change	2011/12	2010/11	Change	2011/12	2010/11	Change
<b>Central</b>									
White	95.4%	96.4%	-1.0	96.6%	96.2%	0.5	81.8%	74.7%	7.1
Minority Ethnic	0.9%	0.9%	0.0	0.6%	0.5%	0.1	0.6%	2.2%	-1.6
Choose not to disclose	2.6%	2.7%	-0.1	1.5%	2.0%	-0.5	1.1%	2.2%	-1.1
Unknown	1.1%	0.0%	1.1	1.2%	1.3%	-0.1	14.8%	20.9%	-6.1
<b>Dumfries &amp; Galloway</b>									
White	95.9%	95.7%	0.2	93.9%	94.6%	-0.7	80.6%	67.9%	12.8
Minority Ethnic	0.2%	0.2%	0.0	0.0%	0.3%	-0.3	1.6%	1.4%	0.1
Choose not to disclose	3.7%	4.1%	-0.4	5.3%	5.0%	0.3	0.0%	10.7%	-10.7
Unknown	0.2%	0.0%	0.2	0.8%	0.0%	0.8	17.8%	20.0%	-2.2
<b>Fife</b>									
White	88.1%	92.3%	-4.2	79.3%	78.4%	0.9	77.5%	84.3%	-6.9
Minority Ethnic	0.6%	0.6%	0.0	1.0%	0.9%	0.1	1.0%	0.7%	0.2
Choose not to disclose	0.0%	0.0%	0.0	0.0%	0.0%	0.0	1.0%	0.0%	1.0
Unknown	11.3%	7.1%	4.2	19.7%	20.7%	-0.9	20.6%	14.9%	5.7
<b>Grampian</b>									
White	89.3%	89.1%	0.2	77.2%	77.9%	-0.7	61.1%	0.0%	61.1
Minority Ethnic	0.2%	0.2%	0.0	0.4%	0.5%	-0.1	0.0%	0.0%	0.0
Choose not to disclose	0.0%	0.0%	0.0	0.3%	0.4%	-0.1	0.6%	0.0%	0.6
Unknown	10.5%	10.7%	-0.2	22.1%	21.3%	0.9	38.3%	0.0%	38.3
<b>Lothian</b>									
White	97.8%	98.3%	-0.5	98.2%	98.3%	-0.1	98.1%	98.2%	-0.2
Minority Ethnic	1.4%	1.4%	0.0	1.0%	1.3%	-0.3	1.9%	1.8%	0.2
Choose not to disclose	0.0%	0.3%	-0.3	0.0%	0.4%	-0.4	0.0%	0.0%	0.0
Unknown	0.8%	0.0%	0.8	0.8%	0.0%	0.8	0.0%	0.0%	0.0
<b>Northern</b>									
White	94.4%	94.3%	0.1	95.9%	96.8%	-0.9	N/S	N/S	~
Minority Ethnic	0.8%	0.7%	0.0	0.8%	0.7%	0.1	N/S	N/S	~
Choose not to disclose	4.8%	5.0%	-0.2	2.2%	2.0%	0.2	N/S	N/S	~
Unknown	0.0%	0.0%	0.0	1.1%	0.5%	0.6	N/S	N/S	~
<b>Strathclyde</b>									
White	93.8%	94.4%	-0.6	96.0%	96.3%	-0.3	86.3%	84.2%	2.1
Minority Ethnic	1.5%	1.5%	0.0	1.3%	1.2%	0.1	4.0%	4.0%	0.0
Choose not to disclose	4.7%	4.0%	0.7	2.7%	2.5%	0.2	9.5%	11.4%	-1.9
Unknown	0.0%	0.0%	0.0	0.1%	0.1%	0.0	0.2%	0.3%	-0.2
<b>Tayside</b>									
White	94.2%	93.9%	0.3	96.0%	95.5%	0.4	68.0%	62.1%	5.9
Minority Ethnic	1.2%	1.0%	0.2	0.7%	1.0%	-0.2	0.6%	1.8%	-1.2
Choose not to disclose	3.7%	4.3%	-0.6	1.3%	1.3%	0.0	4.1%	4.1%	-0.1
Unknown	1.2%	0.4%	0.8	2.0%	2.2%	-0.2	27.3%	32.0%	-4.6
<b>Scotland</b>									
White	93.9%	94.6%	-0.7	93.0%	93.1%	-0.1	~	~	~
Minority Ethnic	1.2%	1.2%	0.0	0.9%	1.0%	0.0	~	~	~
Choose not to disclose	3.0%	2.8%	0.2	1.6%	1.6%	0.0	~	~	~
Unknown	1.9%	1.5%	0.5	4.5%	4.3%	0.2	~	~	~

[Click to return to SOUND GOVERNANCE & EFFICIENCY](#)

NOT PROTECTIVELY MARKED  
The Police Service in Scotland Performance Report

Gender

April to Sept	Police Officers			Police Staff			Special Constables		
	2011/12	2010/11	Change	2011/12	2010/11	Change	2011/12	2010/11	Change
Central									
Male	71.2%	72.8%	-1.6	32.4%	32.7%	-0.3	58.0%	59.3%	-1.4
Female	28.8%	27.2%	1.6	67.6%	67.3%	0.3	42.0%	40.7%	1.4
Dumfries & Galloway									
Male	72.0%	73.2%	-1.2	30.5%	30.2%	0.3	69.0%	67.1%	1.8
Female	28.0%	26.8%	1.2	69.5%	69.8%	-0.3	31.0%	32.9%	-1.8
Fife									
Male	72.5%	73.6%	-1.1	30.0%	31.0%	-1.0	63.7%	59.7%	4.0
Female	27.5%	26.4%	1.1	70.0%	69.0%	1.0	36.3%	40.3%	-4.0
Grampian									
Male	73.0%	73.4%	-0.5	33.2%	33.0%	0.2	63.3%	63.7%	-0.4
Female	27.0%	26.6%	0.5	66.8%	67.0%	-0.2	36.7%	36.3%	0.4
Lothian & Borders									
Male	74.7%	75.4%	-0.7	39.7%	39.7%	0.0	64.9%	67.9%	-2.9
Female	25.3%	24.6%	0.7	60.3%	60.3%	0.0	35.1%	32.1%	2.9
Northern									
Male	74.0%	74.3%	-0.3	24.9%	25.9%	-1.1	N/S	N/S	~
Female	26.0%	25.7%	0.3	75.1%	74.1%	1.1	N/S	N/S	~
Strathclyde									
Male	71.7%	72.2%	-0.4	35.6%	36.2%	-0.5	63.9%	64.4%	-0.5
Female	28.3%	27.8%	0.4	64.4%	63.8%	0.5	36.1%	35.6%	0.5
Tayside									
Male	71.8%	72.7%	-0.9	35.6%	35.3%	0.3	65.1%	64.5%	0.6
Female	28.2%	27.3%	0.9	64.4%	64.7%	-0.3	34.9%	35.5%	-0.6
Scotland									
Male	72.5%	73.6%	-1.1	34.7%	35.0%	-0.3	~	~	~
Female	27.5%	27.0%	0.5	65.3%	65.0%	0.3	~	~	~

[Click to return to SOUND GOVERNANCE & EFFICIENCY](#)

## Expenditure on salaries, operating costs and capital

[Return to \(commentary\)](#)

### Expenditure on salaries (£000s)

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	27,302	12,708	25,372	40,781	81,111	20,532	203,055	32,691	443,552
2010/11	27,381	12,985	23,663	42,127	80,938	20,373	199,946	32,613	440,026
Change	-80	-277	1,709	-1,346	173	159	3,109	78	3,525
% Change	-0.3%	-2.1%	7.2%	-3.2%	0.2%	0.8%	1.6%	0.2%	0.8%
3 year average	25,918	12,228	24,033	40,765	77,265	19,569	202,185	31,115	433,078
Change 2011/12 against 3 yr average	1,384	480	1,339	16	3,846	963	870	1,576	10,474
% Change 2011/12 against 3 yr average	5.3%	3.9%	5.6%	0.0%	5.0%	4.9%	0.4%	5.1%	2.4%

[Click to return to SOUND GOVERNANCE & EFFICIENCY](#)

### Expenditure on operating overheads (£000s)

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	4,145	1,976	2,927	6,983	13,682	4,592	24,505	4,582	63,392
2010/11	3,313	1,524	1,131	7,047	14,033	2,689	23,714	3,264	56,715
Change	832	452	1,796	-64	-351	1,903	791	1,318	6,677
% Change	25.1%	29.7%	158.8%	-0.9%	-2.5%	70.8%	3.3%	40.4%	11.8%
3 year average	5,256	1,662	1,213	7,242	13,816	19,017	25,106	4,708	78,020
Change 2011/12 against 3 yr average	-1,111	314	1,714	-259	-134	-14,425	-601	-126	-14,628
% Change 2011/12 against 3 yr average	-21.1%	18.9%	141.3%	-3.6%	-1.0%	-75.9%	-2.4%	-2.7%	-18.7%

[Click to return to SOUND GOVERNANCE & EFFICIENCY](#)

### Expenditure on capital (£000s)

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	183	235	72	387	844	304	3,389	174	5,588
2010/11	191	262	150	125	2,444	N/A	2,274	N/A	~
Change	-8	-27	-78	262	-1,600	~	1,115	~	~
% Change	-4.0%	-10.3%	-52.0%	209.6%	-65.5%	~	49.0%	~	~
3 year average	681	302	267	435	4,708	N/A	4,808	N/A	~
Change 2011/12 against 3 yr average	-498	-67	-195	-48	-3,864	~	-1,419	~	~
% Change 2011/12 against 3 yr average	-73.1%	-22.2%	-73.0%	-11.0%	-82.1%	~	-29.5%	~	~

[Click to return to SOUND GOVERNANCE & EFFICIENCY](#)

## CONTEXT MEASURES

Context measures are not measures of performance; rather they are designed to provide contextual information to allow better understanding of the demands on a police force and the environment they operate within.

### Number of telephone calls and incidents

#### 999 calls

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	15,579	6,240	22,825	27,059	61,539	10,073	158,044	26,665	328,024
2010/11	15,449	6,457	22,509	26,763	59,966	10,135	150,754	25,228	317,261
Change	130	-217	316	296	1,573	-62	7,290	1,437	10,763
% Change	0.8%	-3.4%	1.4%	1.1%	2.6%	-0.6%	4.8%	5.7%	3.4%
3 year average	15,428	6,750	23,547	28,980	63,853	10,896	165,558	25,644	340,656
Change 2011/12 against 3 yr average	151	-510	-722	-1,921	-2,314	-823	-7,514	1,021	-12,632
% Change 2011/12 against 3 yr average	1.0%	-7.6%	-3.1%	-6.6%	-3.6%	-7.6%	-4.5%	4.0%	-3.7%

[Click to return to CONTEXT MEASURES](#)

#### 999 calls per 10,000 population

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	530	421	625	491	648	347	711	662	628
2010/11	530	435	619	491	639	351	680	631	611
Change	0	-14	6	0	9	-4	31	31	17
% Change	0.0%	-3.2%	1.0%	0.0%	1.4%	-1.1%	4.6%	4.9%	2.8%
3 year average	531	455	651	537	686	379	748	646	659
Change 2011/12 against 3 yr average	-1	-34	-26	-46	-38	-32	-37	16	-31
% Change 2011/12 against 3 yr average	-0.2%	-7.5%	-4.0%	-8.6%	-5.5%	-8.4%	-4.9%	2.5%	-4.7%

[Click to return to CONTEXT MEASURES](#)

#### Non-emergency calls

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	140,256	77,324	157,378	185,014	330,943	203,131	573,401	129,537	1,796,984
2010/11	145,022	80,846	164,616	184,240	338,922	102,650	733,656	137,689	1,887,641
Change	-4,766	-3,522	-7,238	774	-7,979	100,481	-160,255	-8,152	-90,657
% Change	-3.3%	-4.4%	-4.4%	0.4%	-2.4%	97.9%	-21.8%	-5.9%	-4.8%
3 year average	149,814	86,571	177,757	188,411	363,222	189,878	781,341	155,153	2,092,147
Change 2011/12 against 3 yr average	-9,558	-9,247	-20,379	-3,397	-32,279	13,253	-207,940	-25,616	-295,163
% Change 2011/12 against 3 yr average	-6.4%	-10.7%	-11.5%	-1.8%	-8.9%	7.0%	-26.6%	-16.5%	-14.1%

[Click to return to CONTEXT MEASURES](#)

*Non-emergency calls per 10,000 population*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	4,775	5,218	4,311	3,360	3,485	6,997	2,581	3,217	3,441
2010/11	4,971	5,444	4,529	3,381	3,609	3,554	3,308	3,446	3,634
Change	-196	-226	-218	-21	-124	3,443	-727	-229	-193
% Change	-3.9%	-4.2%	-4.8%	-0.6%	-3.4%	96.9%	-22.0%	-6.6%	-5.3%
3 year average	5,160	5,831	4,911	3,489	3,905	6,609	3,529	3,909	4,048
Change 2011/12 against 3 yr average	-385	-613	-600	-129	-420	388	-948	-692	-607
% Change 2011/12 against 3 yr average	-7.5%	-10.5%	-12.2%	-3.7%	-10.8%	5.9%	-26.9%	-17.7%	-15.0%

Click to return to [CONTEXT MEASURES](#)

*Number of incidents*

[Return to \(commentary\)](#)

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	57,573	36,376	70,929	76,737	170,324	66,712	483,083	90,652	1,052,386
2010/11	56,733	39,419	72,856	78,661	177,771	67,932	521,245	78,174	1,092,791
Change	840	-3,043	-1,927	-1,924	-7,447	-1,220	-38,162	12,478	-40,405
% Change	1.5%	-7.7%	-2.6%	-2.4%	-4.2%	-1.8%	-7.3%	16.0%	-3.7%
3 year average	57,669	40,891	74,544	81,594	184,366	69,905	563,746	79,462	1,152,177
Change 2011/12 against 3 yr average	-96	-4,515	-3,615	-4,857	-14,042	-3,193	-80,663	11,190	-99,791
% Change 2011/12 against 3 yr average	-0.2%	-11.0%	-4.8%	-6.0%	-7.6%	-4.6%	-14.3%	14.1%	-8.7%

Click to return to [CONTEXT MEASURES](#)

*Number of incidents per 10,000 population*

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	1,960	2,455	1,943	1,394	1,793	2,298	2,174	2,251	2,015
2010/11	1,945	2,654	2,005	1,443	1,893	2,352	2,350	1,957	2,104
Change	15	-199	-62	-49	-100	-54	-176	294	-89
% Change	0.8%	-7.5%	-3.1%	-3.4%	-5.3%	-2.3%	-7.5%	15.0%	-4.2%
3 year average	1,986	2,754	2,060	1,511	1,982	2,433	2,546	2,002	2,229
Change 2011/12 against 3 yr average	-26	-299	-117	-117	-189	-135	-372	249	-214
% Change 2011/12 against 3 yr average	-1.3%	-10.9%	-5.7%	-7.7%	-9.5%	-5.5%	-14.6%	12.4%	-9.6%

Click to return to [CONTEXT MEASURES](#)

## Number of sudden deaths reported to the Procurator Fiscal

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	207	61	341	289	567	171	2,148	288	4,072
2010/11	187	62	369	237	590	195	1,970	223	3,833
Change	20	-1	-28	52	-23	-24	178	65	239
% Change	10.7%	-1.6%	-7.6%	21.9%	-3.9%	-12.3%	9.0%	29.1%	6.2%
3 year average	208	65	359	267	637	168	1,912	289	3,905
Change 2011/12 against 3 yr average	-1	-4	-18	22	-70	3	236	-1	167
% Change 2011/12 against 3 yr average	-0.5%	-6.2%	-5.0%	8.2%	-11.0%	1.8%	12.3%	-0.3%	4.3%

Click to return to [CONTEXT MEASURES](#)

## Number of recorded missing persons incidents

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	1,142	411	1,822	1,183	2,484	662	10,109	1,195	19,008
2010/11	1,205	419	1,839	1,230	2,937	643	10,065	1,405	19,743
Change	-63	-8	-17	-47	-453	19	44	-210	-735
% Change	-5.2%	-1.9%	-0.9%	-3.8%	-15.4%	3.0%	0.4%	-14.9%	-3.7%
3 year average	1,247	433	1,891	1,299	3,252	453	10,889	929	20,393
Change 2011/12 against 3 yr average	-105	-22	-69	-116	-768	209	-780	266	-1,385
% Change 2011/12 against 3 yr average	-8.4%	-5.1%	-3.6%	-8.9%	-23.6%	46.1%	-7.2%	28.6%	-6.8%

Click to return to [CONTEXT MEASURES](#)

## Number of registered sex offenders in the community

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	204	99	260	271	612	162	1,215	329	3,152
2010/11	190	103	248	268	590	173	1,202	301	3,075
Change	14	-4	12	3	22	-11	13	28	77
% Change	7.4%	-3.9%	4.8%	1.1%	3.7%	-6.4%	1.1%	9.3%	2.5%
3 year average	197	104	244	286	576	173	1,172	299	3,051
Change 2011/12 against 3 yr average	7	-5	16	-15	36	-11	43	30	101
% Change 2011/12 against 3 yr average	3.6%	-4.8%	6.6%	-5.2%	6.3%	-6.4%	3.7%	10.0%	3.3%

Click to return to [CONTEXT MEASURES](#)

## Number of recorded domestic abuse incidents

### Number of domestic abuse incidents

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	1,970	653	2,013	1,748	4,175	1,083	14,849	2,279	28,770
2010/11	1,834	711	1,895	1,464	N/S	876	13,140	2,361	~
Change	136	-58	118	284	~	207	1,709	-82	~
% Change	7.4%	-8.2%	6.2%	19.4%	~	23.6%	13.0%	-3.5%	~
3 year average	1,793	654	1,976	1,614	N/S	680	13,230	2,166	~
Change 2011/12 against 3 yr average	177	-1	37	134	~	403	1,619	113	~
% Change 2011/12 against 3 yr average	9.9%	-0.2%	1.9%	8.3%	~	59.3%	12.2%	5.2%	~

Click to return to [CONTEXT MEASURES](#)

### Number of domestic abuse incidents per 10,000 population

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	67	44	55	32	44	37	67	57	55
2010/11	63	48	52	27	N/S	30	59	59	~
Change	4	-4	3	5	~	7	8	-2	~
% Change	6.3%	-8.3%	5.8%	18.5%	~	23.3%	13.6%	-3.4%	~
3 year average	62	44	55	30	N/S	24	60	55	~
Change 2011/12 against 3 yr average	5	0	0	2	~	13	7	2	~
% Change 2011/12 against 3 yr average	8.1%	0.0%	0.0%	6.7%	~	54.2%	11.7%	3.6%	~

Click to return to [CONTEXT MEASURES](#)

## Number of individuals brought into custody

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	6,795	3,413	7,789	9,730	14,879	5,817	47,104	7,532	103,059
2010/11	6,234	3,285	7,299	10,059	15,124	5,461	44,395	8,095	99,952
Change	561	128	490	-329	-245	356	2,709	-563	3,107
% Change	9.0%	3.9%	6.7%	-3.3%	-1.6%	6.5%	6.1%	-7.0%	3.1%
3 year average	6,450	3,660	7,706	10,005	15,776	5,960	47,116	8,536	105,209
Change 2011/12 against 3 yr average	345	-247	83	-275	-897	-143	-12	-1,004	-2,150
% Change 2011/12 against 3 yr average	5.3%	-6.7%	1.1%	-2.7%	-5.7%	-2.4%	0.0%	-11.8%	-2.0%

Click to return to [CONTEXT MEASURES](#)

## Number of freedom of information requests and questions

### Requests

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	306	244	279	316	455	290	542	450	2,882
2010/11	257	205	249	311	415	276	396	292	2,401
Change	49	39	30	5	40	14	146	158	481
% Change	19.1%	19.0%	12.0%	1.6%	9.6%	5.1%	36.9%	54.1%	20.0%
3 year average	246	213	245	298	411	284	399	282	2,378
Change 2011/12 against 3 yr average	60	31	34	18	44	6	143	168	504
% Change 2011/12 against 3 yr average	24.4%	14.6%	13.9%	6.0%	10.7%	2.1%	35.8%	59.6%	21.2%

[Click to return to CONTEXT MEASURES](#)

### Questions

April to Sept	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	1,176	1,078	1,749	1,494	1,391	818	2,052	2,028	11,786
2010/11	909	747	1,046	1,086	1,210	886	1,236	1,375	8,495
Change	267	331	703	408	181	-68	816	653	3,291
% Change	29.4%	44.3%	67.2%	37.6%	15.0%	-7.7%	66.0%	47.5%	38.7%
3 year average	902	777	1,206	1,183	1,623	928	1,291	1,358	9,268
Change 2011/12 against 3 yr average	274	301	543	311	-232	-110	761	670	2,518
% Change 2011/12 against 3 yr average	30.4%	38.7%	45.0%	26.3%	-14.3%	-11.9%	58.9%	49.3%	27.2%

[Click to return to CONTEXT MEASURES](#)

**End of Report**